



# COORDINATED RESPONSE EXERCISE®

Pipeline Safety Training For First Responders



# **PROGRAM GUIDE**

Overview

**Operator Profiles** 

**Emergency Response** 

**NENA Pipeline Emergency Operations** 

Signs of a Pipeline Release

High Consequence Area Identification

Pipeline Industry ER Initiatives

Pipeline Damage Reporting Law

VIEW
INTERACTIVE
CONTENT\*

\*Instructions on back

2021

# **Emergency Contact List**

COMPANY	EMERGENCY NUMBER
Bayou Midstream Bakken	1-888-489-2747
Belle Fourche Pipeline Company	
Bridger Pipeline LLC	
Butte Pipeline Company	
Calumet Montana Refining, LLC	1-406-761-4100
Cenex Pipeline, LLC	1-800-421-4122
Colorado Interstate Gas Company	1-877-712-2288
Energy West	1-800-570-5688
Energy West (Cascade county)	1-406-791-7500
Energy West (Gallatin county)	1-406-646-4437
Energy West (Glacier county)	
Express Pipeline LLC (Enbridge)	1-800-858-5253
Exxon Mobile Pipeline Company	1-800-537-5200
Front Range Pipeline, LLC	
Havre Pipeline Company	
Montana-Dakota Utilities Company	
MPLX - Andeavor Field Services LLC	
NGL Supply Terminal Company LLC	
NorthWestern Energy	
ONEOK NGL Pipeline, L.L.C.	1-800-666-9041
ONEOK Rockies Midstream, LLC	
Phillips 66 Pipelines LLC	
Plains Pipeline – Belfield Pipeline	1-800-708-5071
Silver Creek Midstream	
TC Energy / Bison Pipeline LLC	
TC Energy / Northern Border Pipeline Company	
WBI Energy Transmission	1-888-859-7291

Note: The above numbers are for emergency situations. Additional pipeline operators may exist in your area.

Visit the National Pipeline Mapping System at www.npms.phmsa.dot.gov for companies not listed above.

ONE-CALL SYSTEM	PHONE NUMBER
Montana811	1-800-424-5555
Montana 811 (Lincoln and portions of Lake Counties)	1-800-551-8344
National One-Call Referral Number	1-888-258-0808
National One-Call Dialing Number	811

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To: ALL EMERGENCY OFFICIALS

From: Montana Liquid & Gas Pipeline Association

Re: Pipeline Emergency Response Planning Information

This material is provided to your department as a reference to pipelines that operate in your state in case you are called upon to respond to a pipeline emergency.

For more information on these pipeline companies, please contact each company directly. You will find contact information for each company represented throughout the material.

This information only represents the pipeline and/or gas companies who work with our organization to provide training and communication to Emergency Response agencies such as yours. There may be additional pipeline operators in your area that are not represented in this document.

For information and mapping on other Transmission Pipeline Operators please visit the National Pipeline Mapping System (NPMS) at: <a href="https://www.npms.phmsa.dot.gov">https://www.npms.phmsa.dot.gov</a>.

For information on other Gas and Utility Operators please contact your appropriate state commission office.

Further product-specific information may be found in the US Department of Transportation (DOT) *Emergency Response Guidebook for First Responders*.

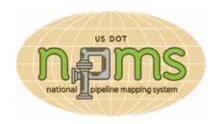
The Guidebook is available at:

https://www.phmsa.dot.gov/sites/phmsa.dot.gov/files/2021-01/ERG2020-WEB.pdf.

# Pipeline Emergency Response PLANNING INFORMATION

#### ON BEHALF OF:

Bayou Midstream Bakken Belle Fourche Pipeline Company Bridger Pipeline LLC **Butte Pipeline Company** Calumet Montana Refining, LLC Cenex Pipeline, LLC. Colorado Interstate Gas Company **Energy West** Express Pipeline LLC (Enbridge) ExxonMobil Pipeline Company Front Range Pipeline, LLC Havre Pipeline Company Montana-Dakota Utilities Company MPLX - Andeavor Field Services LLC NGL Supply Terminal Company LLC NorthWestern Energy ONEOK NGL Pipeline, L.L.C. ONEOK Rockies Midstream, LLC Phillips 66 Pipelines LLC Plains Pipeline - Belfield Pipeline Silver Creek Midstream TC Energy / Bison Pipeline LLC TC Energy / Northern Border Pipeline Company **WBI Energy Transmission** 



Note: The enclosed information to assist in emergency response planning is delivered by Paradigm Liaison Services, LLC on behalf of the above sponsoring companies. Visit the National Pipeline Mapping System at <a href="https://www.npms.phmsa.dot.gov">https://www.npms.phmsa.dot.gov</a> to determine additional companies operating in your area.

#### Overview

#### **Pipeline Purpose and Reliability**

- · Critical national infrastructure
- · Over 2.7 million miles of pipeline provide 65% of our nation's energy
- · 20 million barrels of liquid product used daily
- 21 trillion cubic feet of natural gas used annually

#### **Safety Initiatives**

- · Pipeline location
  - Existing right-of-way (ROW)
- · ROW encroachment prevention
  - No permanent structures, trees or deeply rooted plants
- · Hazard awareness and prevention methods
- · Pipeline maintenance activities
  - Cleaning and inspection of pipeline system

#### **Product Hazards and Characteristics**

#### Petroleum (flow rate can be hundreds of thousands of gallons per hour)

- · Flammable range may be found anywhere within the hot zone
- H2S can be a by-product of crude oil

Type 1 Products	Flash Point	Ignition Temperature
Gasoline	- 45 °F	600 °F
Jet Fuel	100 °F	410 °F
Kerosene	120 °F	425 °F
Diesel Fuel	155 °F	varies
Crude Oil	25 °F	varies

#### Natural Gas (flow rate can be hundreds of thousands of cubic feet per hour)

- Flammable range may be found anywhere within the hot zone
- Rises and dissipates relatively quickly
- H2S can be a by-product of natural gas PPM = PARTS PER MILLION

0.02 PPM Odor threshold10.0 PPM Eye irritation

100 PPM Headache, dizziness, coughing, vomiting

200-300 PPM
 500-700 PPM
 700-900 PPM
 Over 1000 PPM
 Respiratory inflammation within 1 hour of exposure Loss of consciousness/possible death in 30-60 min.
 Rapid loss of consciousness; death possible
 Unconsciousness in seconds; death in minutes

- · Incomplete combustion of natural gas may release carbon monoxide
- · Storage facilities may be present around populated areas/can be depleted production facilities or underground caverns

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• Gas travel may be outside the containment vessel along the natural cavern between the pipe and soil

#### **Highly Volatile Liquids**

- · Flammable range may be found anywhere within the hot zone
- · Products cool rapidly to sub-zero temperatures once outside the containment vessel
- · Vapor clouds may be white or clear

Type 3 Products	Flash Point	Ignition Temperature		
Propane	- 150 °F	920-1120 °F		
Butane	- 60 °F	725-850 °F		

#### **Line Pressure Hazards**

- Transmission pipelines steel (high pressure: average 800-1200psi)
- Local gas pipeline transmission steel (high pressure: average 200-1000psi)
- Local gas mains and services steel and/or plastic (low to medium pressure)
  - Mains: up to 300psi
  - · Service lines: up to regulator
    - Average 30-45psi and below
    - Can be up to 60-100psi in some areas
- · At regulator into dwelling: ounces of pressure

#### Overview

#### **Leak Recognition and Response**

- · Sight, sound, smell indicators vary depending on product
- · Diesel engines fluctuating RPMs
- · Black, dark brown or clear liquids/dirt blowing into air/peculiar odors/dead insects around gas line/dead vegetation
- Rainbow sheen on the water/mud or water bubbling up/frozen area on ground/frozen area around gas meter
- Any sign, gut feeling or hunch should be respected and taken seriously
- Take appropriate safety actions ASAP

#### **High Consequence Area (HCA) Regulation**

- · Defined by pipeline regulations 192 and 195
- · Requires specialized communication and planning between responders and pipeline/gas personnel
- · May necessitate detailed information from local response agencies to identify HCAs in area

#### **Emergency Response Basics**

- · Always follow pipeline/gas company recommendations pipeline representatives may need escort to incident site
- · Advance preparation
  - Get to know your pipeline operators/tour their facilities if possible
  - Participate in their field exercises/request on-site training where available
  - · Develop response plans and practice
- Planning partners
  - · Pipeline & local gas companies
  - · Police local/state/sheriff
  - Fire companies/HAZMAT/ambulance/hospitals/Red Cross
  - · LEPC/EMA/public officials
  - Environmental management/Department of Natural Resources
  - Army Corps of Engineers/other military officials
  - Other utilities
- · Risk considerations
  - Type/volume/pressure/location/geography of product
  - · Environmental factors wind, fog, temperature, humidity
  - · Other utility emergencies
- Incident response
  - Always approach from upwind/park vehicle a safe distance away/if vehicle stalls DO NOT attempt to restart
  - · Gather information/establish incident command/identify command structure
  - · Initiate communications with pipeline/gas company representative ASAP
  - Control/deny entry: vehicle, boat, train, aircraft, foot traffic, media refer all media questions to pipeline/gas reps

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- · Extinguish fires only
  - To aid in rescue or evacuation
  - To protect exposures
  - · When controllable amounts of vapor or liquid present
- Incident notification pipeline control center or local gas company number on warning marker
  - In Pipeline Emergency Response Planning Information Manual
  - · Emergency contact list in Program Guide
  - Call immediately/provide detailed incident information
- · Pipeline security assist by noting activity on pipeline/gas facilities
  - Report abnormal activities around facilities
  - Suspicious excavation/abandoned vehicles/non-company personnel/non-company vehicles
  - Freshly disturbed soil/perimeter abnormalities

#### **One-Call**

- · One-Call centers are not responsible for marking lines
- · Each state has different One-Call laws. Familiarize yourself with the state you are working in
- Not all states require facility owners to be members of a One-Call
- · You may have to contact some facility owners on your own if they are not One-Call members
- In some states, homeowners must call before they dig just like professional excavators

#### C∯RE Pipeline Emergency Response Training

First Responders and Emergency Personnel



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#### **C**⊕RE

#### **About MLGPA**

The Montana Liquid & Gas Pipeline Association (MLGPA) is comprised of pipeline operators in Montana that are dedicated to promoting pipeline safety by providing information for excavators, state residents, businesses, emergency responders, and public officials.











































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### <u>C⊛RE</u> Local Operator Information'

Specific Jurisdictional Information in Handouts Tab

- · Operator and/or company name
- · Pipeline systems and products
- Location of pipelines
- Pipeline size/operating pressure(s)



Type of response(s) to a pipeline emergency

\*Information in your materials may not represent all pipeline companies in your area

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#### **C**■ RE Coordinated Response Exercise®

#### Purpose

- Learn your responsibility and resources in the event of an emergency
- Acquaint you with the <u>operator's ability</u> to respond to a pipeline emergency
- · Identify the types of pipeline emergencies
- Plan how all parties can engage in mutual assistance to minimize hazards to life or property

Code of Federal Regulations (CFR): 49 CFR Parts 192 and 195

#### Roll Call

Law Enforcement, Fire, EMS, Emergency Management, Division of Forest Service, State & Federal Officials, School Officials, PSAP &

**Pipeline Operators** 

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#### C⊕RE Coordinated Response Exercise®



#### **Exercise Assumptions and Artificialities**

In any exercise, assumptions and artificialities may be necessary to complete play in the time allotted and/or account for logistical limitations.

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#### **Exercise Objectives Review**

- ✓ Walked through a pipeline emergency scenario
- ✓ Identified the location of the release
- ✓ Notified the appropriate agencies
- ✓ Isolated any threat to life, property, and the environment
- ✓ Determined any needs for specialized resources and where we would find them
- ✓ Identified if emergency responders should shut down the pipeline
- ✓ Determined if we should start an evacuation or other public protective action
- ✓ Identified whether other resources were required (local, state, federal, private industry)

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#### **Pipeline System Types**

#### **Transmission**

Can vary in size and have greater flow and pressure than other types of pipelines. They can transport natural gas or other refined products from a gathering, processing, or storage facility to processing, or additional storage facilities.



#### Distribution

Are unique to natural gas systems. These pipelines are used to deliver product to endusers or customers and are mostly found in populated areas.



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#### **Pipeline System Types**

#### Gathering

Transport gases and liquids, such as oil or natural gas, from the commodity's source to processing and/or storage facilities.



#### **Storage Facilities**

Above or underground facilities used to receive, and store hazardous liquid or natural gas transported by a pipeline for reinjection and continued transportation.



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#### C⊕RE Pipeline Operator's Emergency Response Plans

#### Natural Gas and Hazardous Liquids

- Notify appropriate fire, police, and other public officials of gas or liquid pipeline emergencies, coordinate planned responses, and actual responses during an emergency
- · Identify the type of incident
- Prompt and effective response measures
- Availability of personnel and equipment
- · Make safe any actual or potential hazard to life, property, and the environment
- · Incident investigation and review

#### Natural Gas (CFR 49 192.615)

- Establish and maintain communication with fire, police, and other public officials
- · Direct actions to protect people, then property
- Emergency shutdown to minimize hazard to life, property, and the environment
- Safely restore service

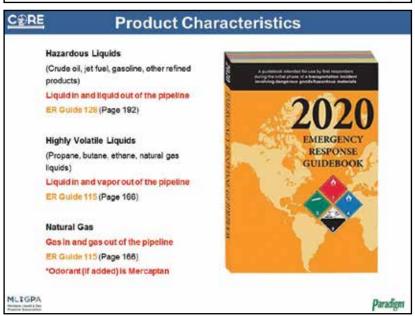
#### Hazardous Liquid (CFR 49 195.402)

- · Take necessary actions, such as emergency shutdown and pressure reduction
- · Control of released hazardous liquid or carbon dioxide at scene to minimize hazards
- Minimize public exposure to injury by taking appropriate actions such as evacuations or traffic controls
- Use instrumentation to assess vapor cloud coverage and determine hazardous areas MLTGPA

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# MLGPA Overview Nomina Bisoner & Exergency Services Bistricts Par Official line Cody Legend Can Pedrose User Production Can Pedrose Control Finance Cody Management Services Districts Par Official line Cody Management Services Districts Paradigm Management Services Districts Paradigm Management Services Districts Paradigm Management Services Districts Paradigm Pa







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Guide 117

(Page 172)

#### Hydrogen Sulfide (H<sub>2</sub>S)

#### Highly toxic colorless gas

One of the leading causes of work-related deaths in the petroleum industry and most commonly noticed in crude oil operations.

 Prolonged exposure may cause nausea and tearing of the eves

#### 100-150ppm

✓ Loss of smell (olfactory fatigue or paralysis)

#### 500-700ppm

✓ Staggering, collapse in 5 minutes. Death after 30-60 minutes.

#### 700-1000ppm

√ Rapid unconsciousness, "knockdown" or immediate collapse within 1 to 2 breaths, breathing stops, death within minutes

#### 1000-2000ppm

✓ Nearly instant death

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#### <u>C₽RE</u>

#### Carbon Dioxide (CO2)

#### Description and Release Characteristics

- CO<sub>2</sub> is a colorless, odorless gas in its purest form
- . In the pipeline, CO2 travels in the form of a liquid
- If a release were to occur, it would be as a gas and have a slightly musty
- · A refrigeration effect would occur with a release producing a vapor cloud (similar to a white smoke cloud) and could be easily dispersed by the wind
- Touching the pipeline or the escaping CO2 near the leak could cause frostbite
- In its gas form, seeks low-lying areas such as valleys and ditches
- CO2 is non-flammable and non-toxic, however, in large amounts it could be harmful if inhaled or lead to difficulty in breathing

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#### CERE Emergency Response and 811

Derailments, car accidents, excavating/farming mishaps, and natural disasters

#### PHMSA Advisory Bulletin (2012-08)

- Based on National Transportation Safety Board recommendation
- Inform Emergency Responders about the benefits of 811
- Identify underground utilities in the area
- Notify underground utilities that an incident has occurred







Program content and slides subject to change



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#### C#RE

#### Above Ground Storage Tanks

Tank Farms/Terminals

#### Considerations when responding to tank fires:

#### Work with your local operator to:

- · Develop an effective response plan
- · Identify products and hazards
- · Determine evacuation radius



#### Response recommendations:

- · Cool tank(s) or nearby containers by flooding with water
- · Use unmanned hose holders/monitor nozzles
- · Do not direct water at safety devices or icing may occur
- · Let product burn, even after supply line/system is closed
- Beware of the potential for <u>Boiling Liquid Expanding Vapor</u> <u>Explosion (BLEVE)</u>

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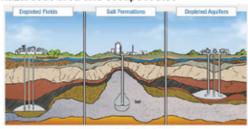
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#### CERE

#### **Underground Storage Fields**

Emergency Response "Non-Intervention"

- Emergency contact information found on pipeline markers and all wellhead locations
- Always be aware of wind direction; walk into the wind, away from hazardous fumes
- · Do not drive into a leak or vapor cloud
- · Monitor combustible atmosphere
- · Determine hazardous area and escape routes



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Image Courtecy of API's Energy Infrastructure

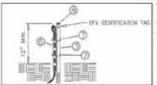
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#### Local Distribution Systems

- Be aware, not all natural gas leaks are from excavation; unintended leaks from stoves, water heaters, furnaces, etc. can occur
- · Caution: when called out on natural gas leak events, use combustible gas indicators
- Mercaptan can be stripped as it travels through soil
- Frost heaves, breaking pipes
- · Gas meters break due to snow buildup from melting snow falling from roofs

#### Excess Flow Valve Meter Tags







Identification Tags [192.381(c)]

The presence of an excess flow valve on the service lines must be marked with an identification tag. The identification tag will typically be located at the top of the service riser below the meter stop valve.

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#### CBRE

#### Excess Flow Valve (EFV)

**Local Distribution Lines** 

- · Automatic reduction of gas flow should a service line break
- · May not completely stop the flow of natural gas
- · May not hear a distinct hissing sound
- · Migration and ignition sources may still exist
- Always work a coordinated response with your local operator





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Not all service lines have an EFV installed



#### **C⊕**RE National Emergency Number Association

Pipeline Emergency Operations Standard

#### NENA's Pipeline Emergency Operations Workgroup Recommendations

- Awareness of pipelines affecting the 9-1-1 Service Area
- · Pipeline leak recognition and initial response actions
- · Additional notifications to pipeline operators

#### Initial Intake Checklist



Quick reference guide in program materials

#### Pipeline Emergency Operations Standard / Model Recommendations

· Access the full report through NENA.ORG

"Actions taken during this time frame significantly impact the effectiveness of the response and are critical to public safety"

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#### **C**₽RE

#### **Training Center**

Interaction achieved through face-to-face and virtual programs is invaluable!

In the event others couldn't meet operators virtually

#### **Check out Training Center**

- · Great supplemental training
- · Similar to the information in this presentation
- Access to your local pipeline sponsor information
- · Review the entire course or specific sections of the course
- · Users can pause and continue training at any point in time
- · Download the same documents presented in this program
- Certificate of Completion provided upon completion of course

#### Training Center is now live:

trainingcenter.pdigm.com

Use code: 2021CORE

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# C@RE **State Resources** Visit MLGPA's website at mlgpa.pipelineawareness.org/ · View and register for MLGPA virtual meetings · View and download MLGPA Member Operator Profiles · Learn about Montana's One-Call Law Learn about Montana's state pipeline regulatory agency Fill out your agency's capability survey annually or if any changes occur throughout the year o The FMDH STAT Ambulance in Glasgow Montana won a \$2,000 grant from MLGPA for submitting their capability survey at the 2020 Spring meetings. Thank you for attending our MLGPA virtual meeting! MLIGPA Paradigm

#### **Exercise Outline**

#### **Block I: Scenario and Response Questions**

#### **Pipeline Scenario**

At 6:00 a.m. today the ABC Pipeline Operator arrives at the facility and begins inspecting an above-ground valve site. He immediately notices four metal cylinders with closed ends; red, black and white wires around the cylinders; a pressure switch, 9-volt battery, a device resembling a cell phone and duct tape holding the metal cylinders to the gate valve.

Based on scenario information provided, participate in a discussion concerning the key issues raised in Block I. Identify any additional requirements, critical issues, decisions, or questions that should be addressed at this time. Be prepared to share your table discussion with the entire group.

#### **Discussion Questions**

Following the initial 911 call and subsequent mobilization of the response resources assigned by dispatch:

• Pipeline personnel: What are the Pipeline Company's initial actions in response to this call (Emergency Response Plan)?

What agencies and/or departments should be notified and who makes that call?		
Once on the scene, what are the actions of the local Pipeline Operator?		

#### Exercise Outline

#### **Block II: On-Scene Response Questions**

#### **Briefing Update**

Emergency responders have arrived on scene. An Incident Command Post (ICP) has been set up nearby. While gathered at the ICP, on scene personnel monitor bomb technicians. The technician utilizes a robot to monitor the device, with the assistance of support personnel.

Without warning, an audible ringing sound is heard coming from the IED, followed by the device detonating a few seconds later. While the product isn't on fire, it is releasing from the facility now.

Based on the scenario information provided, participate in a discussion concerning the key issues raised in Block II. Identify any additional requirements, critical issues, decisions, or questions that should be addressed at this time.

#### **Discussion Questions**

Given our shared priorities of preserving life, property, and the environment:

- How will the emergency services, pipeline operators, and excavators stay in communication?
- What factors would help determine the appropriate protective action(s) for this incident?
  - · Shelter-in-place
  - Evacuation
- Pipeline personnel: Given the detonation, what procedures will your control center (SCADA system) and field personnel follow?

ionow.		
<ul> <li>What sources can you use to find information about product hazards and characteristics?</li> </ul>		

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#### Exercise Outline

#### **Block III: Expansion or Demobilization**

#### **Briefing Update**

The local pipeline operator has advised that the process of closing remote valves and "drawing down" the product in the affected area has begun.

Local first responders and elected officials (city and county) have arrived on scene and are requesting to speak with command staff.

A television station has arrived on-scene and is also requesting to speak with command staff. They are broadcasting live from the scene.

Based on scenario information provided, participate in a discussion concerning the key issues raised in Block III. Identify any additional requirements, critical issues, decisions, or questions that should be addressed at this time.

#### **Discussion Questions**

Given the situation as it currently stands:

- · Pipeline personnel: How long will it take to stop the flow of product?
- · Who will coordinate the actions of the excavators on scene?
- Is there the potential for federal and state agencies to be involved in this incident?

How will emergency responders and the pipeline company coordinate to inform the media?

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#### Hazardous Liquids Material Data Sheet

#### - POTENTIAL HAZARDS -

#### FIRE OR EXPLOSION

- HIGHLY FLAMMABLE: Will be easily ignited by heat, sparks or flames.
- Vapors may form explosive mixtures with air.
- Vapors may travel to source of ignition and flash back.
- Most vapors are heavier than air. They will spread along ground and collect in low or confined areas (sewers, basements, tanks).
- Vapor explosion hazard indoors, outdoors or in sewers.
- Those substances designated with a "P" may polymerize explosively when heated or involved in a fire.
- Runoff to sewer may create fire or explosion hazard.
- · Containers may explode when heated.
- · Many liquids are lighter than water.
- · Substance may be transported hot.
- If molten aluminum is involved, refer to GUIDE 169.

#### **HEALTH**

- Inhalation or contact with material may irritate or burn skin and eyes.
- Fire may produce irritating, corrosive and/ or toxic gases.
- · Vapors may cause dizziness or suffocation.
- Runoff from fire control or dilution water may cause pollution.

#### **PUBLIC SAFETY**

- CALL Emergency Response Telephone Number on Shipping Paper first. If Shipping Paper not available appropriate telephone numbers can be found in the Emergency Response Guidebook.
- As an immediate precautionary measure, isolate spill or leak area for at least 50 meters (150 feet) in all directions.
- · Keep unauthorized personnel away.
- · Stay upwind.
- Keep out of low areas.
- Ventilate closed spaces before entering.

#### PROTECTIVE CLOTHING

- Wear positive pressure self-contained breathing apparatus (SCBA).
- Structural firefighters' protective clothing will only provide limited protection.

#### **EVACUATION**

#### Large Spill

 Consider initial downwind evacuation for at least 300 meters (1000 feet).

#### Fire

 If tank, rail car or tank truck is involved in a fire, ISOLATE for 800 meters (1/2 mile) in all directions; also, consider initial evacuation for 800 meters (1/2 mile) in all directions.

#### FIRE

CAUTION: All these products have a very low flash point: Use of water spray when fighting fire may be inefficient.
CAUTION: For mixtures containing alcohol or polar solvent, alcohol-resistant foam may be more effective.

#### Small Fire

Dry chemical, CO2, water spray or regular foam.

#### Large Fire

listed.

Water spray, fog or regular foam.

#### PRODUCT: Crude Oil **DOT GUIDEBOOK ID #:** GUIDE #: 128 **PRODUCT:** Diesel Fuel **DOT GUIDEBOOK ID #:** GUIDE #: 128 **PRODUCT:** Jet Fuel **DOT GUIDEBOOK ID #:** GUIDE #: 1863 128 **PRODUCT:** Gasoline **DOT GUIDEBOOK ID #:** GUIDE #: 128 Refer to the Emergency Response

Guidebook for additional products not

 Use water spray or fog; do not use straight streams

**EMERGENCY RESPONSE** 

 Move containers from fire area if you can do it without risk.

#### Fire involving Tanks or Car/Trailer Loads

- Fight fire from maximum distance or use unmanned hose holders or monitor nozzles.
- Cool containers with flooding quantities of water until well after fire is out.
- Withdraw immediately in case of rising sound from venting safety devices or discoloration of tank.
- ALWAYS stay away from tanks engulfed in fire
- For massive fire, use unmanned hose holders or monitor nozzles; if this is impossible, withdraw from area and let fire burn

#### SPILL OR LEAK

- ELIMINATE all ignition sources (no smoking, flares, sparks or flames in immediate area).
- All equipment used when handling the product must be grounded.
- Do not touch or walk through spilled material.
- Stop leak if you can do it without risk.
- Prevent entry into waterways, sewers, basements or confined areas.
- A vapor suppressing foam may be used to reduce vapors.
- Absorb or cover with dry earth, sand or other non-combustible material and transfer to containers.
- Use clean non-sparking tools to collect absorbed material.

#### **FIRST AID**

- · Move victim to fresh air.
- Call 911 or emergency medical service.
- Give artificial respiration if victim is not breathing.
- · Administer oxygen if breathing is difficult.
- Remove and isolate contaminated clothing and shoes
- In case of contact with substance, immediately flush skin or eyes with running water for at least 20 minutes.
- · Wash skin with soap and water.
- In case of burns, immediately cool affected skin for as long as possible with cold water.
   Do not remove clothing if adhering to skin.
- · Keep victim warm and quiet.
- Ensure that medical personnel are aware of the material(s) involved and take precautions to protect themselves.

#### Highly Volatile Liquids Material Data Sheet

#### - POTENTIAL HAZARDS -

#### FIRE OR EXPLOSION

- EXTREMELY FLAMMABLE...
- Will be easily ignited by heat, sparks or flames
- · Will form explosive mixtures with air.
- Vapors from liquefied gas are initially heavier than air and spread along ground. CAUTION: Hydrogen (UN1049), Deuterium (UN1957), Hydrogen, refrigerated liquid (UN1966) and Methane (UN1971) are lighter than air and will rise. Hydrogen and Deuterium fires are difficult to detect since they burn with an invisible flame. Use an alternate method of detection (thermal camera, broom handle, etc.)
- Vapors may travel to source of ignition and flash back.
- Cylinders exposed to fire may vent and release flammable gas through pressure relief devices.
- · Containers may explode when heated.
- · Ruptured cylinders may rocket.

#### **HEALTH**

- Vapors may cause dizziness or asphyxiation without warning.
- Some may be irritating if inhaled at high concentrations.
- Contact with gas or liquefied gas may cause burns, severe injury and/or frostbite.
- Fire may produce irritating and/or toxic gases.

#### **PUBLIC SAFETY**

- CALL Emergency Response Telephone Number on Shipping Paper first. If Shipping Paper not available appropriate telephone numbers can be found in the Emergency Response Guidebook.
- As an immediate precautionary measure, isolate spill or leak area for at least 100 meters (330 feet) in all directions.
- · Keep unauthorized personnel away.
- · Stay upwind.
- Many gases are heavier than air and will spread along ground and collect in low

**EMERGENCY RESPONSE-**

- or confined areas (sewers, basements, tanks).
- · Keep out of low areas.

#### PROTECTIVE CLOTHING

- Wear positive pressure self-contained breathing apparatus (SCBA).
- Structural firefighters' protective clothing will only provide limited protection.
- Always wear thermal protective clothing when handling refrigerated/cryogenic liquids.

#### **EVACUATION**

#### Large Spill

 Consider initial downwind evacuation for at least 800 meters (1/2 mile).

#### Fire

 If tank, rail car or tank truck is involved in a fire, ISOLATE for 1600 meters (1 mile) in all directions; also, consider initial evacuation for 1600 meters (1 mile) in all directions.

#### FIRE

 DO NOT EXTINGUISH A LEAKING GAS FIRE UNLESS LEAK CAN BE STOPPED. CAUTION: Hydrogen (UN1049), Deuterium (UN1957) and Hydrogen, refrigerated liquid (UN1966) burn with an invisible flame. Hydrogen and Methane mixture, compressed (UN2034) may burn with an invisible flame.

#### **Small Fire**

Dry chemical or CO2.

PRODUCT: Propane
DOT GUIDEBOOK ID #: GUIDE #:
1968 115

PRODUCT: Butane

DOT GUIDEBOOK ID #: 1075

**GUIDE #:** 115

**PRODUCT:** Ethane

DOT GUIDEBOOK ID #: 1035

**GUIDE #:** 115

**PRODUCT:** Propylene

**DOT GUIDEBOOK ID #:** 1075/1077

**GUIDE #**: 115

PRODUCT: Natural Gas Liquids
DOT GUIDEBOOK ID #: GUIDE #:
1972 115

Refer to the Emergency Response Guidebook for additional products not listed.

#### Large Fire

- · Water spray or fog.
- Move containers from fire area if you can do it without risk.

#### Fire involving Tanks

- Fight fire from maximum distance or use unmanned hose holders or monitor nozzles
- Cool containers with flooding quantities of water until well after fire is out.
- Do not direct water at source of leak or safety devices; icing may occur.
- Withdraw immediately in case of rising sound from venting safety devices or discoloration of tank.
- ALWAYS stay away from tanks engulfed in fire.
- For massive fire, use unmanned hose holders or monitor nozzles; if this is impossible, withdraw from area and let fire

#### **SPILL OR LEAK**

- ELIMINATE all ignition sources (no smoking, flares, sparks or flames in immediate area).
- All equipment used when handling the product must be grounded.
- Do not touch or walk through spilled material.
- Stop leak if you can do it without risk.
- If possible, turn leaking containers so that gas escapes rather than liquid.
- Use water spray to reduce vapors or divert vapor cloud drift. Avoid allowing water runoff to contact spilled material.
- Do not direct water at spill or source of leak.

- Prevent spreading of vapors through sewers, ventilation systems and confined areas.
- Isolate area until gas has dispersed.
   CAUTION: When in contact with refrigerated/cryogenic liquids, many materials become brittle and are likely to break without warning.

#### **FIRST AID**

- · Move victim to fresh air.
- Call 911 or emergency medical service.
- Give artificial respiration if victim is not breathing.
- Administer oxygen if breathing is difficult.
- Remove and isolate contaminated clothing and shoes
- Clothing frozen to the skin should be thawed before being removed.
- In case of contact with liquefied gas, thaw frosted parts with lukewarm water.
- In case of burns, immediately cool affected skin for as long as possible with cold water.
   Do not remove clothing if adhering to skin.
- · Keep victim warm and quiet.
- Ensure that medical personnel are aware of the material(s) involved and take precautions to protect themselves.

#### Natural Gas Material Data Sheet

#### POTENTIAL HAZARDS -

#### FIRE OR EXPLOSION

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#### **HFAITH**

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#### PROTECTIVE CLOTHING

- · Wear positive pressure self-contained breathing apparatus (SCBA).
- Structural firefighters' protective clothing will only provide limited protection.
- Always wear thermal protective clothing when handling refrigerated/cryogenic liquids.

#### **EVACUATION**

#### Large Spill

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#### **EMERGENCY RESPONSE-**

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- · Cool containers with flooding quantities of water until well after fire is out.
- · Do not direct water at source of leak or safety devices; icing may occur.
- · Withdraw immediately in case of rising sound from venting safety devices or discoloration of tank.
- · ALWAYS stay away from tanks engulfed in
- · For massive fire, use unmanned hose holders or monitor nozzles; if this is impossible, withdraw from area and let fire burn.

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- In case of burns, immediately cool affected skin for as long as possible with cold water. Do not remove clothing if adhering to skin.
- Keep victim warm and quiet.
- Ensure that medical personnel are aware of the material(s) involved and take precautions to protect themselves.

· Dry chemical or CO2.

#### **DOT GUIDEBOOK ID #:** GUIDE #: 1971 115

#### **CHEMICAL NAMES:**

- Natural Gas
- Methane
- Marsh Gas
- · Well Head Gas
- Fuel Gas
- · Lease Gas
- Sour Gas\*

#### **CHEMICAL FAMILY:**

Petroleum Hydrocarbon Mix: Aliphatic Hydrocarbons (Alkanes), Aromatic Hydrocarbons, Inorganic Compounds

#### COMPONENTS:

Methane, Iso-Hexane, Ethane, Heptanes, Propane, Hydrogen Sulfide\*, (In "Sour" Gas), Iso-Butane, Carbon, Dioxide, n-Butane, Nitrogen, Pentane Benzene, Hexane, Octanes

# Product INFORMATION



The Emergency Response Guidebook is available at: <a href="https://www.phmsa.dot.gov/sites/phmsa.dot.gov/files/2021-01/ERG2020-WEB.pdf">https://www.phmsa.dot.gov/sites/phmsa.dot.gov/site







This app is only available on the App Store for iOS devices.



820 Gessner Rd. Suite 1450 Houston, TX 77024 Phone: (346) 249-3200

Website: www.bayoumidstream.com

#### WHO IS BAYOU MIDSTREAM **BAKKEN**

Bayou Midstream Bakken, LLC is a wholly owned subsidiary of Bayou Midstream, LLC. We operate a crude gathering system with just under 15 miles of low-pressure crude 4" pipe. Our pipeline system is 100% within Richland County Montana.

If you observe any unusual or suspicious activity near our pipeline facilities or in the unlikely event an emergency occurs, please call us at any time using one of the numbers listed in this document.

More information on Bayou Midstream Bakken can be found at: www. bayoumidstream.com.

#### WHAT ARE THE SIGNS OF A **CRUDE OIL PIPELINE LEAK?**

- The pooling of liquid on the ground
- An odor like petroleum liquids or gasoline
- A sheen on the surface of water
- · An area of deed vegetation

#### WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

Your personal safety should be your first concern:

- · Evacuate the area and prevent anyone from entering
- Abandon any equipment being used near the area
- Avoid any open flames
- Avoid introducing any sources of ignition to the area (such as cell phones, pagers, 2-way radios)
- Do not start/turn off motor vehicles/ electrical equipment
- Call 911 or contact local fire or law enforcement
- · Notify the pipeline company
- Do not attempt to extinguish a crude oil fueled fire
- Do not attempt to operate any pipeline valves

#### **PIPELINE SAFETY**

Many pipeline releases are caused by damage from others digging near the pipeline. We watch for unauthorized digging, but we request your help to notify us.

#### **ALWAYS CALL 811 BEFORE YOU** DIG!

#### PIPELINE LOCATION AND **MARKERS**

Pipeline markers are used to indicate the approximate location of a crude oil pipeline and to provide contact information. Markers should never be removed or relocated by anyone other than a pipeline operator.



#### **EMERGENCY CONTACT:** 1-888-489-2747

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#: Crude Oil 1267 128

#### **MONTANA COUNTIES OF OPERATION:**

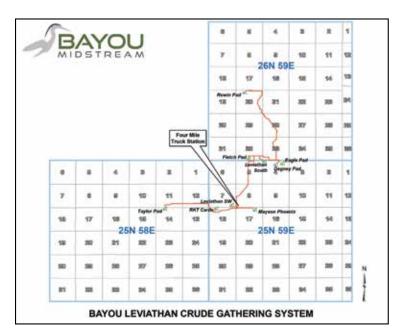
Richland

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at www.npms.phmsa. dot.gov.

#### COMMITMENT TO SAFETY. **HEALTH, & ENVIRONMENT**

Bayou Midstream Bakken is fully committed to the safety and health of our employees and neighbors. Additionally, the environment we work and operate in is extremely important to us. We view ourselves as a steward of the land moving your energy by means of the safest way possible.



Website: www.truecos.com



Bridger Pipeline LLC owns and operates the Poplar System and Four Bears System in eastern Montana. Poplar is a 10" and 12" line that has the ability to gather crude oil at Poplar, Fisher, Richey and Glendive for delivery to Butte Pipeline at Baker for further transportation to Guernsey, Wyoming. The Poplar Pipeline is part of the "Eastern Corridor" with a capacity of around 30,000 bpd. Bridger's Four Bears Pipeline is a 10" line that transports crude from various pipelines in North Dakota to Butte Pipeline at Baker, Montana for further transportation to Guernsey, Wyoming and has a capacity of about 75,000 bpd. Butte Pipeline operated by Bridger Pipeline LLC is a 16", 323 mile crude oil pipeline system from Baker, Montana to Ft. Laramie and Guernsey, Wyoming. The system gathers crude from the Cedar Creek Anticline area near Baker and transports crude via other incoming pipelines such as crude from the Williston Basin and Eastern Montana. Belle Fourche Pipeline Company is a liquids pipeline operator that gathers and transports about 50,000 bpd of crude oil in the Williston Basin of western North Dakota and the Powder River Basin of Wyoming. Belle Fourche Pipeline Company, Bridger Pipeline LLC, and Butte Pipeline Company are a system of pipelines operating over 3,400 miles of pipeline. Safety is of utmost priority to Belle Fourche Pipeline Company, Bridger Pipeline LLC, and Butte Pipeline Company. An excellent pipeline safety record is achieved

# **EMERGENCY CONTACT:** 1-866-305-3741

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Crude Oil 1268

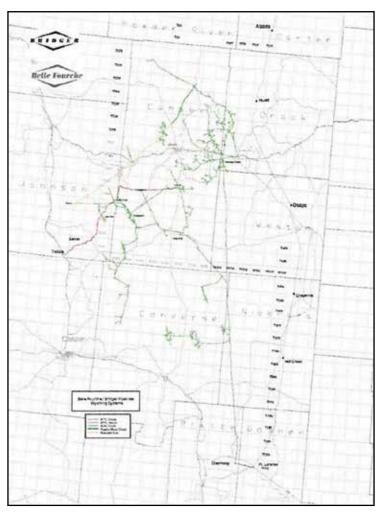
38 127

# MONTANA COUNTIES OF OPERATION:

Carter Richland
Dawson Roosevelt
Fallon Sheridan
Powder River Wibaux

Prairie

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.



through employment of highly qualified staff that is thoroughly trained in a variety of pipeline operation, maintenance and safety related issues. In the event of an emergency, our staff are readily trained, prepared and equipped to respond to any emergency in a safe and environmentally responsible manner.

#### Headquarters:

Belle Fourche Pipeline Company Bridger Pipeline LLC Butte Pipeline Company PO Drawer 2360 455 North Poplar Casper, WY 82601

Phone: 800-442-2966 Website: www.truecos.com





#### Calumet Montana Refining, LLC



**Headquarters & Local Office** 

1900 10th Street N.E. Great Falls, MT 59404 Phone: 406-761-4100

Montana Refining Company, Inc. operates a 2.6 mile petroleum pipeline (Crude Oil) in your area as shown on the map below.

A pipeline problem or emergency may be indicated by any of the following conditions:

- · Pool of liquid on the ground
- Discolored or dying pipeline covering vegetation
- · Unusual odor
- Fire at or near exposed pipeline or apparently emanating from the ground

If you notice any of these conditions report it immediately to Montana Refining Company, Inc.

# COMMITMENT TO SAFETY, HEALTH, & ENVIRONMENT

CMR Pipeline is committed to the safe, environmentally sound, and efficient operation of our pipelines near your residence or place of business. In the event of an emergency, CMR Pipeline will send personnel to the site to help public safety officials We will take all the necessary steps to minimize the danger, such as stopping pumps and closing valves. Only authorized CMR employees are to operate pipeline safety equipment. Improper operation of safety equipment could cause more damage and even bodily injury. For more information on our pipeline safety program, contact CMR at 1-406-761-4100.

22

# **EMERGENCY CONTACT:** 1-406-761-4100

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**Crude Oil 1268 127

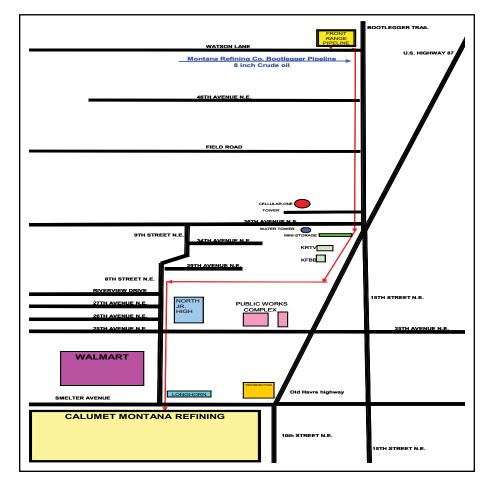
# MONTANA COUNTIES OF OPERATION:

Cascade

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

CMR's Non-Emergency contact name and number:

Shannon Chouinard – Env. Specialist Joe Dauner – Env. Manager Calumet Montana Refining, LLC 1-406-761-4100 Montana Utility Call Center 1-800-424-5555





#### Cenex Pipeline, LLC.



Cenex Pipeline, LLC. a whole-owned subsidiary of CHS Inc.

803 Highway 212 Laurel, MT 59044

Non-Emergency Phone: (855) 4-CHSPIPE Email: publicawareness@chsinc.com Website: www.chsinc.com/pipelines

#### **EMERGENCY CONTACT:** 1-800-421-4122

#### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Gasoline 1203 128 Diesel Fuel 1202/1993 128

#### MONTANA **COUNTIES OF OPERATION:**

Big Horn Roosevelt Custer Rosebud Dawson Treasure Prairie Yellowstone

Richland

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

#### COMMITMENT TO SAFETY, HEALTH, AND ENVIRONMENT

CPL is committed to operating our pipelines safety and protecting employees, communities and environment. Part of this is achieved through public education and we believe furthering the general awareness of the public and being transparent to the issues surrounding our pipeline operations creates a safer system. This has included the development, implementation, and management of a Public Awareness Program (PAP). Through these efforts, CPL will enhance public safety, and reduce the risk of third-party damage to the pipeline system. The company and its management will provide the needed support, resources, and funding required to accomplish these goals. CPL's highest priority is the transportation of products throughout its system in a reliable, safe and compliant manner. CPL is dedicated to these goals and follows all applicable pipeline rules and regulations. Ensuring the mechanical integrity of its pipeline system is an important ingredient toward accomplishing our goals. To this end, CPL has created and implemented a comprehensive pipeline Integrity Management Plan (IMP). For additional information, contact us via email, phone or visit our web site as listed above.

#### **CENEX PIPELINE, LLC.**

Cenex Pipeline, LLC. (CPL) is owned and operated by CHS Inc. CPL transports an average of 43,000 barrels of refined products a day. It spans more than 680 miles across Montana and North Dakota. CPL transports refined petroleum products from refineries in the Laurel area to terminals and tank farms in Billings, MT; Glendive, MT; Minot, ND and Fargo, ND.

CPL is continually working to improve its ability to serve its cooperative owners. To ensure a reliable supply of gasoline and diesel fuel for our farmer-owners and customers. As a further commitment to our communities, CPL is in the process of replacing the 8" segment of line from Sidney, MT to Minot, ND with a state of the art 10" pipeline and plan to activate the line in 2020.

> map request sent to Riley on 9-28 Need to confirm whether it rplaced the map here, or on the second page

#### CENEX PIPELINE, LLC PIPELINE MARKER TYPES





Pipeline Markers always tell you three critical pieces of information:

- 1. The product being transported.
- 2. Name of the company.
- 3. The 24/7 emergency number.

If an emergency situation should arise or you see something suspicious look for pipeline markers in the area. Call 911 first, then emergency number on the nearest pipeline marker.

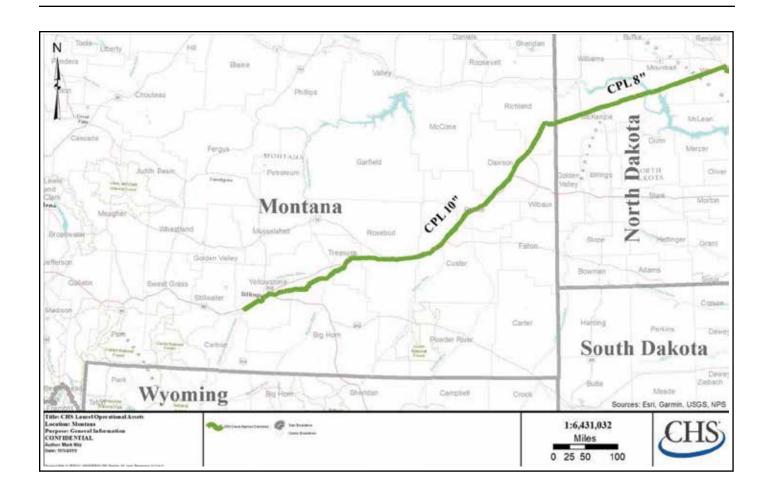


## Cenex Pipeline, LLC.



803 Highway 212 Laurel, MT 59044 Non-Emergency Phone: (855) 4-CHSPIPE Email: publicawareness@chsinc.com Website: www.chsinc.com/pipelines

Cenex Pipeline, LLC. a whole-owned subsidiary of CHS Inc.





1001 Louisiana St., Suite 1000 Houston, TX 77002 Phone:713-369-9000 Website: www.kindermorgan.com

# EMERGENCY ACTION PROCEDURES FOR PUBLIC SAFETY OFFICIALS

If you are a public safety official, use all applicable training you have received in taking the steps necessary to safeguard the public in the event of a pipeline emergency. The following are some guidelines to keep in mind:

- Secure the area around the leak to a safe distance. This could include evacuating people from homes, businesses, schools and other locations, erecting barricades, controlling access to the emergency site, and similar precautions.
- If the pipeline leak is not burning, take steps to prevent ignition. This could include prohibiting smoking, rerouting traffic, and shutting of the electricity and residential gas supply.
- If the pipeline leak is burning, take steps to prevent secondary fires but DO NOT attempt to extinguish a pipeline fire unless asked to do so by pipeline company personnel.
- Contact the pipeline company as quickly as possible. Pipeline marker signs show the pipeline company's name and emergency telephone.

#### **INCIDENT COMMAND SYSTEM**

Kinder Morgan utilizes an expandable Incident Command System. Depending upon the size and complexity of an incident, additional Company or contract personnel may be added as needed. Additional federal, state or local agencies may be integrated into the Incident Command System by utilizing a Unified Command Structure.

#### SPILL RESPONSE EQUIPMENT

Kinder Morgan maintains emergency response trailers and equipment at strategically located facilities. Trailers contain spill boom (of various types, sizes and lengths as needed in different areas), sorbent materials, boats, motors, hand tools, power tools, pumps, hoses, personal protective equipment, first aid and miscellaneous supplies.

# KINDER MORGAN EMERGENCY RESPONSE CAPABILITIES

#### COMMITMENT

Kinder Morgan Pipeline Company is committed to the protection of the public and the environment through the safe operation and maintenance of its pipeline systems. Kinder Morgan's qualified personnel are trained in emergency response activities and regularly participate in drills and exercises reflecting various types of response levels, emergency scenarios, topographic terrain and environmental sensitivities.

Kinder Morgan has committed the necessary resources to fully prepare and implement its emergency response plans and has obtained through contract the necessary private personnel and equipment to respond, to the maximum extent practicable, to a "worst case" discharge or substantial threat of such a discharge.

#### **COMMUNICATIONS**

Kinder Morgan utilizes its 24-hour Pipeline Control Center as a hub of communications in emergency response situations. The Control Center has a vast catalog of resources and capabilities. Onsite communications are conducted using cellular telephones, 6GigHz analog 120 channel microwave radios (in Company vehicles), portable Motorola Radios and/ or land-line telephone systems from Company facilities and offices. Response trailers are maintained at Kinder Morgan facilities in various locations. OIL SPILL CONTRACTORS Certified Oil Spill Organizations (OSROs) Response under contract by Kinder Morgan are Clean Harbors and Conestaga-Rovers and Associates. These OSROs can be relied upon for an appropriate level of response with spill response equipment and trained personnel.

# **EMERGENCY CONTACT:** 1-877-712-2288

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**Natural Gas 1971 115

# MONTANA COUNTIES OF OPERATION:

Carbon

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

For more information about Kinder Morgan or information regarding Kinder Morgan's emergency response plans and procedures, please contact:

Kinder Morgan 1001 Louisiana St., Suite 1000 Houston, TX 77002

Non-Emergency number 800-276-9927 http://PA-InfoRequest.KinderMorgan.com



Website: www.ewst.com



Energy West, Incorporated distributes and sells natural gas to end use residential, commercial and industrial customers. It distribute natural gas to approximately 32,000 customers and propane to approximately 30 customers through regulated utilities operating in Montana. The company's Montana public utility was originally incorporated in 1909 and is headquartered in Great Falls, Montana.

# COMMITMENT TO SAFETY, HEALTH, & ENVIRONMENT

In the unlikely event of a pipeline emergency, our employees are prepared to respond in coordination with local policy and fire departments and other emergency responders. We meet with these responders to discuss our emergence response plans and the plans are designed to protect people, the environment and property. The safety of people and the environment is the company's first priority and a key part of achieving the company's vision.



#### Headquarters:

Energy West 1 First Avenue South Great Falls, MT 59403 (406) 791-7500

#### **Energy West Montana**

904 9th Street North Great Falls, MT 59401 Above address is for distribution lines in Cascade County. Natural Gas and Propane. (406) 791-7500

#### **Energy West West Yellowstone**

PO Box 582 145 Geyser Street West Yellowstone, MT 59758 Above address is for distribution lines in Galatin County. Natural Gas. 1-406-646-4437

#### **Cut Bank Gas Company**

403 East Main Street
Cut Bank, MT. 59427
Above address is for distribution lines in
Glacier County.
Natural Gas. 1-406-873-5533

#### **EMERGENCY CONTACT:**

1-800-570-5688 1-406-791-7500 - Cascade 1-406-646-4437 - Gallatin 1-406-873-5533 - Glacier

#### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas 1971 115 Propane 1978/1075 115

# MONTANA COUNTIES OF OPERATION:

Cascade Glacier Gallatin

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

#### Express Pipeline LLC (Enbridge)



5400 Westheimer Court Houston, TX 77056 Public Awareness: 1-888-293-7867 Email: USpublicawareness@enbridge.com Website: www.enbridge.com

Life takes energy: to heat our homes, to feed our families, to fuel our vehicles. Enbridge connects people to the energy they need to help fuel their quality of life.

In the United States alone, more than two million miles of pipelines deliver petroleum and natural gas products. Every year, Enbridge invests in the latest technology and training to meet the high environmental and safety standards our neighbors expect, and to keep pipelines the safest, most efficient and most reliable way to move energy resources.

#### Our safety measures

Safety is, and always will be, our number one priority. Our team devotes hundreds of thousands of hours every year to keep our systems running smoothly and without incident. We invest heavily in safety measures including:

- High-quality pipeline material and protective coating
- Pressure tests on new and existing pipelines
- Inspection and preventative maintenance programs
- Round-the-clock monitoring for pipelines and facilities
- Aerial and ground patrols along the pipeline right-of-way
- Automatic shut-off and remote control valves
- Emergency response training and drills for employees and local emergency responders
- Inspection and preventative maintenance programs

#### What if there is an emergency?

Enbridge facilities are designed to be quickly isolated with block valves for rapid containment in the event of an emergency. We have pre-arranged plans with local emergency personnel and periodically conduct emergency drills with these groups.

# Emergency responder education program

Enbridge offers a free online education program to provide public safety and local public officials with the information needed to safely and effectively respond to a pipeline emergency. This program focuses on information specific to the disciplines of firefighting, law enforcement, 9-1-1 dispatch, emergency medical services, emergency management and local government. Additionally, course completion may count for statelevel continuing education (CE) credits. Register for the training at www.mypipelinetraining.com.

#### Call or click before you dig

811 and ClickBeforeYouDig.com are free services designed to keep you safe when digging. Calling or clicking is always the safest option anytime you are moving dirt. At least two to three business days before your project (depending on state law), simply call 811 or visit www.ClickBeforeYouDig.com with important details about your work, including:

- The type of work you'll be doing and a description of the area
- The date and time your project will begin
- Your worksite's address, the road on which it's located and the nearest intersection
- Driving directions or GPS coordinates
- Within two to three business days, professional locators will mark underground utility lines—including pipelines (marked with yellow flags or paint)—so you can work around them, saving yourself from possible injury or property damage.

# **EMERGENCY CONTACT:** 1-800-858-5253

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Crude Oil

1267

128

# MONTANA COUNTIES OF OPERATION:

Carbon Judith Basin
Chouteau Sheridan
Fergus Stillwater
Golden Valley Wheatland

Hill

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

#### **Pipeline location and markers**

All pipeline markers provide the name of the pipeline operator, product being transported and a telephone number for reporting pipeline emergencies. These markers should never be used as a reference for a pipeline's exact location.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at https://www.npms.phmsa.dot.gov.





Website: www.exxonmobilpipeline.com



# ABOUT EXXONMOBIL PIPELINE COMPANY

ExxonMobil Pipeline Company (EMPCo) is committed to the safe, efficient and environmentally responsible transportation of energy. The company transports crude oil, refined products, liquefied petroleum gases, natural gas liquids, chemical feedstocks and other materials through more than 4,000 miles of pipeline and facilities in 10 states.

#### PIPELINE INTEGRITY

We follow a comprehensive integrity management system that requires compliance with all applicable laws and regulations and systematic identification and management of safety, health and environmental risks. We regularly test and maintain our pipelines using cleaning devices, diagnostic tools and cathodic protection to detect and prevent corrosion.

We patrol our pipeline routes using ground and air surveillance and closely monitor our operations through a 24-hour control center. Our control center includes sophisticated computers, alarms and other technologies used to monitor and control our pipeline systems and enables us to implement immediate protective measures should a leak be detected.

# HOW YOU CAN HELP KEEP PIPELINE SAFE

 Keep the rights of way near or on your property clear of any kind of obstruction. Property owners should not dig, build, store or place or plant anything on the right of way. Pipeline rights of way must be kept free of structures and other obstructions in order to provide us access to the pipeline for maintenance, assessments, as well as in the event of an emergency.

- Before beginning work on any excavation project, especially those near a pipeline (marked by a pipeline marker), call 811 -- the national one-call number -- or your state's One Call System. Every digging job requires a call -- even small projects like planting trees or shrubs. It is for your safety and that of the public. It is a free call-- and it is the law! You can find out more about pipelines operating in your area from the National Pipeline Mapping System www.npms.phmsa.dot.gov.
- Report any unusual sounds, smells or suspicious activity to our 24-hour emergency number, 1-800-537-5200. You can call us at any time with your concerns.

#### SIGNS OF A LEAK

Petroleum pipelines carry both gaseous and liquid materials that can burn or explode if exposed to a spark or other ignition source. Many liquids form gaseous vapor clouds when released into the air. Pipelines may contain colorless and odorless products. Some pipeline gases are lighter than air and will rise. Others are heavier than air and will stay near the ground, collecting in low spots. Any pipeline leak is potentially dangerous.

Markers that indicate the location of pipelines may include warning signs, aerial patrol markers, casing vents and painted metal, and wooden or plastic posts.

#### By sight:

- Liquid or frozen ground near a pipeline right-of-way
- Water bubbling or being blown into the air
- · Discolored or abnormally dry soil
- Rainbow or oily sheen on water surfaces
- · A fire or explosion
- · Dense white cloud or fog
- Discolored vegetation

# **EMERGENCY CONTACT:** 1-800-537-5200

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:
Crude Oil 1267 128

# MONTANA COUNTIES OF OPERATION:

Carbon

Yellowstone

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

#### By sound:

Unusual noises, such as hissing or roaring

#### By smell:

 Unusual petroleum, chemical or sulfuric "rotten egg" smell

# IF YOU SUSPECT A PIPELINE IS LEAKING

- Immediately leave the area and move upwind from the suspected release.
- Do not touch, breathe or make contact with the suspect liquid.
- Do not use a lighter or match, start an engine, use a mobile phone or light switch, or do anything that might create a spark.
- Do not drive into a release or its associated vapors.
- From a safe location: First call 911.
- Then call ExxonMobil Pipeline's emergency number: 1-800-537-5200.
- Do not attempt to operate any pipeline valves or other equipment, as this could make the situation worse.

#### **EMERGENCY RESPONSE**

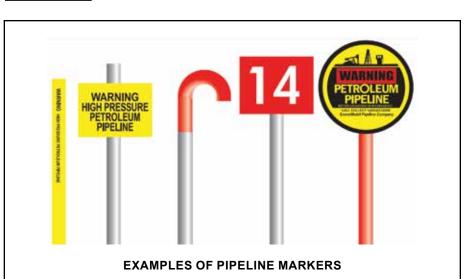
At EMPCo, we work hard to prevent a pipeline incident, but in the unlikely event of a pipeline emergency, we are prepared to respond quickly. We regularly communicate, plan and drill with

#### ExxonMobil Pipeline Company

your local emergency personnel, such as fire and police departments, to ensure our response to an incident is well-coordinated and effective. To request a copy of an emergency response plan, please contact us at <a href="mailto:public.awareness@exxonmobil.com">public.awareness@exxonmobil.com</a>.

#### **CONTACTS**

Contact list subject to change. In case of emergency or suspected pipeline incident, always call the 24-Hour Emergency Hotline: (800) 537-5200 and 911



#### **Operations Control Center**

22777 Springwoods Village Parkway Spring, TX 77389 24 Hour Emergency Hotline: (800) 537-5200 Non-Emergency Hotline: (888) 804-4788

# Public & Stakeholder Engagement Advisor

Walter Cayce

Phone: (888) 804-4788

Email:

public.awareness@exxonmobil.com

#### **Local Office**

ExxonMobil Pipeline Company 607 ExxonMobil Refinery Road Billings, MT 59101 Trevor Gilskey (406) 672-8457 Tyler Wattles (406) 545-1531

#### Front Range Pipeline, LLC



**Headquarters:** P.O. Box 909 803 Highway 212 South

Laurel, MT 59044

128/131

Toll Free Non-Emergency: 1-888-4-CHSPIPE Email: publicawareness@chsinc.com Website: www.chsinc.com/pipelines

**EMERGENCY CONTACT:** 

1-800-421-4122

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

**MONTANA COUNTIES OF OPERATION:** 

1267/3494

Stillwater

Crude Oil

Cascade

operation.

Front Range Pipeline, LLC (FRPL) is headquartered in Laurel, Mont., and is owned by CHS, Inc. an American, farmer-owned cooperative. FRPL transport's more than 65,000 barrels crude oil from the Canadian Border to refineries in Great Falls, Laurel and Billings, MT area. FRPL moves product across 389 miles of pipeline in MT, with storage facilities in Santa Rita, Cutbank, Buffalo, Laurel and Billings. We are only located in Montana and on average spend over \$4,000,000 dollars a year in State property taxes. These taxes go to support our schools, roads, and local community services.

#### COMMITMENT TO SAFETY, HEALTH, & ENVIRONMENT

As a large and diverse business serving many stakeholders, including customers, employees, communities and owners, CHS maintains the highest commitment to "doing the right thing." That means meeting regulatory compliance in our daily business operations, our financial reporting and our environmental, health and safety programs. As subsidiaries of CHS, Cenex Pipeline, LLC and Front Range Pipeline, LLC. are fully committed to operating a safe and reliable hazardous liquid pipeline system in Montana and

North Dakota.

#### **Fergus** Toole Glacier Teton Golden Valley Wheatland Judith Basin Yellowstone Pondera Changes may occur. Contact the operator to discuss their pipeline systems and areas of



PRODUCT	LEAK TYPE	VAPORS
T NODOG!	LLAKTILL	VAI OILO
HAZARDOUS LIQUIDS [PREDOMINANTLY CRUDE OIL, BUT MAY ALSO INCLUDE DIESEL FUEL, JET FUEL, GASOLINE, AND OTHER REFINED PRODUCTS]		Initially heavier than air and spread along ground and collect in low or confined areas. Vapors may travel to source of ignition and flash back. Explosion hazards indoors, outdoors or in sewers.

**HAZARDS** 

Inhalation or contact with material may irritate or burn skin and eyes. Fire may produce irritating, corrosive and/or toxic gases. Vapors may cause dizziness or suffocation. Runoff from fire control or dilution water may cause pollution.











# **Montana Natural Gas Fact Sheet**

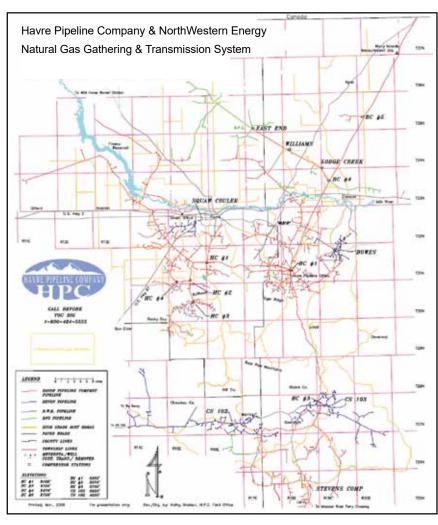
#### **OUR SERVICE**

Havre Pipeline provides transportation of natural gas from over 1000 wells in a safe and dependable manner. We operate one of Montana's largest natural gas fields though 1000 miles of pipeline. Gas is compressed at 11 different compressor stations in 3 counties located in north central Montana. Combined, the stations have a total of 25,000 horsepower.

Havre Pipeline Company LLC is a partnership owned by NorthWestern Energy of Oklahoma City.

# OUR COMMITMENT TO SAFETY, HEALTH AND ENVIRONMENT

NorthWestern Energy is committed to public safety, protection of the environment, and operation of its facilities in compliance with all applicable rules and regulations. NorthWestern Energy adheres to the regulatory oversight of the Office of Pipeline Safety in the U.S. Department of Transportation. The company is proud of its safety record and follows many regulations and procedures to monitor and ensure the integrity of its pipelines.



# **EMERGENCY CONTACT:** 1-406-357-2233

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**Natural Gas 1971 115

# MONTANA COUNTIES OF OPERATION:

Blaine Chouteau

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

# **EMERGENCY CONTACT:** 1-406-357-2233

We're on call 24 hours a day to respond to your emergencies. Make sure you place your call from a telephone located far enough away from the danger area. Be sure to tell us the following information:

- The location including the street address and city where the incident is taking place
- · Details of the incident
- Whether gas is leaking or burning inside or outside
- Details of any evacuations (numbers of people affected and the area affected)
- · Your name and organization

#### **EMERGENCY RESPONSE PLANS**

For additional resources specifically concerning natural gas training and/or review of NorthWestern Energy's emergency response plan contact:

#### **Local Office:**

Havre Pipeline Company PO Box 2606 14815 Clear Creek Road Havre, MT 59501 406-357-2233

## Havre Pipeline Company

#### **NATURAL GAS INCIDENTS**

Please familiarize yourself with these general rules.

When Natural Gas is Escaping Inside and Burning
1. Clear occupants from the building.
Call NorthWestern Energy's emergency number     (1-800-245-6977) for the gas service technician on duty
3. Let the fire burn until the gas has been shut off.
4. Shut off gas at the meter if safe to do so.
When Natural Gas is Escaping Inside and Not Burning
1. Clear occupants from the building.
Call NorthWestern Energy's emergency number     (1-800-245-6977) for the gas service technician on duty
3. Turn off gas supply if safe to do so.
4. Eliminate sources of ignition.
5. Ventilate the building by opening windows and doors.
6. Do Not -
Allow smoking
<ul><li>Ring the doorbell</li><li>Use the telephone</li></ul>
Operate electrical switches (on and off)
<ul><li>Pull the electric meter</li><li>Use power fans or exhausters</li></ul>

If it is necessary to close or turn off a natural gas valve before your NorthWestern Energy gas service technician arrives, leave it closed until NorthWestern Energy personnel can restore service.

#### Montana-Dakota Utilities Company



In the Community to Serve®

Montana-Dakota Utilities Co. 400 N. Fourth St. Bismarck, ND 58501 Website: www.montana-dakota.com

## PIPELINE PURPOSE AND RELIABILITY

Montana-Dakota Utilities Co. (Montana-Dakota) operates approximately 7,500 miles of main line natural gas facilities. This natural gas is delivered for household, commercial and industrial use. Montana-Dakota operates a safe and efficient pipeline distribution network of stations, mains, services and meters. Natural gas is the most popular home heating fuel in America, and the pipelines are among the safest and most secure methods of transporting energy.

In addition, pipeline operators are extensively regulated by federal and state regulations with regard to design, construction, operation and maintenance. The natural gas industry works diligently to stay abreast of new safety methods and technologies to ensure the highest levels of security. Montana-Dakota maintains memberships in industry associations, and we continually evaluate our security procedures for enhancement. At Montana-Dakota our primary goal is to deliver natural gas reliably and safely to you, our customer. In doing so, we want you to know what to do if you ever smell gas or if a natural gas pipeline emergency occurs where you live or work.

## HAZARD AWARENESS & PREVENTION MEASURES

Natural gas pipelines have the best safety record of any type of transportation system in the United States. Natural gas is clean, convenient and efficient, which makes it the popular energy of choice. Like all forms of energy, however, it must



be handled properly. Despite an excellent safety record, a gas leak caused by damage to a pipeline may pose a hazard and has the potential to ignite. Montana-Dakota works diligently to ensure the safety of our pipeline through a variety of measures.

#### **UTILITY MARKERS**

For your safety, markers show the approximate location of pipelines and identify the companies that own and operate them. Markers may be anywhere along the right-of-way or directly over the pipelines. The pipeline may not follow a straight course between markers. While markers are helpful in locating pipelines,





## **EMERGENCY CONTACT:** 1-800-638-3278

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas 1971

1113

## MONTANA COUNTIES OF OPERATION:

Big Horn Prairie Carbon Richland Carter Rosebud Custer Roosevelt Stillwater Dawson Fallon Valley McCone Wibaux Phillips Yellowstone

Powder River

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

they provide limited information. They provide no information, for example, on depth or number of pipelines in the right-of-way. The markers can be found where pipelines intersect a street, highway or railroad. These markers display the material transported in the pipeline, the name of the pipeline operator, and telephone number where the pipeline operator can be reached in the event of an emergency. You should be aware of any pipeline markers in your neighborhood and, if possible, write down the name and phone numbers appearing on the pipeline markers in case of an emergency.

For additional information please contact Montana-Dakota at awareness@mdu. com or 1-800-638-3278.

pipelinequestionsmarkwest@marathonpetroleum.com



Andeavor Field Services LLC, a wholly owned subsidiary of MPLX, is committed to public safety protection of the environment and compliance with applicable rules and regulations. Public awareness and education is of primary importance to MPLX.

You can help keep our community and environment safe from a pipeline emergency by following the safety guidelines and information below.

#### **DIGGING NEAR A PIPELINE**

The primary cause of pipeline leaks is damage from construction-related activities.

- Contact the One-Call Center before digging near a pipeline, at least 24 hours before planned work activity by contacting Montana811.
- · Do not disturb the ground until all pipelines are marked.
- Abide by all location markers and instructions provided by the pipeline/utility representatives.
- Do not use power equipment around the pipelines within the "Tolerance Zone" which is 18" + 1/2 the diameter of the pipeline being excavated.
- If a pipeline is or becomes damaged, immediately leave the area.
- When you reach a safe area, call 911 and the MPLX emergency number (800) 725-1514.

#### **IDENTIFYING AND PROTECTING PIPELINES**

The pipeline right of way must be kept clear of any buildings, structures, trees, shrubs, excess vegetation, fence posts, electric / telephone poles or other "encroachments" which might damage and restrict access to the pipeline. The right of way protects the public and the pipeline. If you notice any possible encroachments on MarkWest's, pipeline right of way or if you need to install a structure near the right of way, please call the state One-Call Center, **Montana811**.

Pipeline markers are located along our pipeline right of way to help identify the approximate location of our pipeline. MPLX pipeline markers list the commodity transported and our 24-hour telephone number where a person monitoring our pipeline can be reached at any time (800-725-1514)



If you know of a damaged or missing pipeline marker, or have seen someone damaging or vandalizing our markers, please report it to MPLX. It's against the law for any person to willfully and knowingly deface, damage, remove, or destroy any pipeline sign or right of way marker.

## **EMERGENCY CONTACT:** 1-800-725-1514

## MONTANA COUNTIES OF OPERATION:

Dawson

Richland

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.



#### MPLX - Andeavor Field Services LLC

#### **HOW TO RECOGNIZE A PIPELINE EMERGENCY**

The following items may indicate a Natural Gas or Natural Gas Liquid leak or failure:

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- · Gas escaping from the pipeline
- Hissing or spewing sound
- Dead vegetation
- · Fire at or near the pipeline
- Hole in the ground
- · Rotten egg odor
- Frozen ground

#### Liquid

- · Liquid escaping from the pipeline
- · Spewing sound
- Dead vegetation
- Erosion
- Petroleum odor
- · Low lying vapor -similar to fog
- Frozen ground

#### REPORTING OF EMERGENCIES:

- Call 911
- Contact MPLX Emergency Number (800) 725-1514

#### WHAT TO DO IN THE EVENT OF A NATURAL GAS EMERGENCY

#### **Excavators**

- · Do not drive into the area where the leak or vapor cloud is located
- · Do not make contact with escaping liquids or vapors
- Avoid possible ignition sources (e.g., turn off and abandon all equipment, vehicles, and or generators being used in the affected area)
- Do not light a match, start an engine or automobile, use a telephone, switch on/off an electric light, or ring doorbells
- · Immediately leave the area, on foot in an upwind direction
- From a safe distance call 911 and the MPLX emergency number (800) 725-1514.
- Wait, if in a safe area, for MPLX personnel to arrive on site and do not try to operate any pipeline valves
- · Warn others to stay away from the area

#### **PUBLIC OFFICIALS & EMERGENCY RESPONDERS**

- · Evacuate people (homes, businesses, schools...etc.) to an upwind area
- · Secure area around the leak
- If the pipeline leak is not burning, take steps to prevent ignition such as prohibiting smoking, and rerouting traffic away from the leak.
- If the pipeline is burning, take steps to prevent secondary fires, but do not attempt to extinguish a pipeline fire unless asked to do so by MPLX
- · Do not try to operate any pipeline valves
- Call the MPLX emergency number (800) 725-1514 as soon as possible
- Administer medical treatment and request additional emergency response assistance as necessary

## NGL SUPPLY TERMINAL COMPANY LLC

NGL Supply Terminal Company LLC is a midstream company engaged in natural gas liquids (NGL's) transportation, supply, marketing, propane terminal operations and risk management services. It is one of the largest private propane terminal operators in the industry.

NGL Supply Terminal Company LLC operates a 9 mile steel pipeline from Hiland Partners Gas Plant to the NGL Sidney Terminal. The entire pipeline is located in Richland County.

Through its supply and marketing activities, NGL Supply Terminal Company LLC delivers NGL products in 46 states. NGL Supply Terminal's propane supply business sells more than 19 million barrels per year through exclusive customer contracts, while its marketing business sells more than 13 million barrels per year of refinery and petrochemical feedstock supplies to end users.

NGL Supply Terminal Company LLC owns and operates 15 private propane terminals six states with combined throughput capacity of more than 400 million gallons per year. All 15 of the terminals operate 24 hours a day, seven days a week, and serve customers throughout the Mid-South and Midwestern United States.

Additionally, NGL Supply Terminal Company LLC provides its customers with a variety of risk management services.

NGL Supply Terminal Company LLC's assets enable the company to provide services throughout the United States.

## COMMITMENT TO SAFETY, HEALTH, & ENVIRONMENT

For additional information about NGL Supply Terminal Company LLC, please contact:

Phone: (918) 481-1119 Fax: (918) 492-0990 Email: info@nglep.com

Mail: NGL Supply Terminal Company LLC

6120 S. Yale Ave, Ste 805

Tulsa, OK 74136

#### **Headquarters:**

NGL Supply Terminal Company LLC 6120 S. Yale Ave, Ste 805 Tulsa, OK 74136

#### **Local Office:**

Sidney Terminal 35251 County Road 128 Sidney, MT 59270

## **EMERGENCY CONTACT:** 1-918-481-1119

#### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

 Natural Gas Liquids
 1971
 115

 Butane
 1075
 115

 Propane
 1075
 115

## MONTANA COUNTIES OF OPERATION:

Richland

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.



11 E. Park St Butte, MT 59701 Phone: 888-467-2669

Website: www.northwesternenergy.com

## Montana Natural Gas Fact Sheet

#### **OUR SERVICE**

We transmit natural gas in Montana from production receipt points and storage facilities to distribution points and other nonaffiliated transmission systems.

- · 2,100 miles of transmission pipelines
- 2" to 24" diameter pipelines
- 130 city gate stations
- Connections with four major nonaffiliated transmission systems
  - · Williston Basin Interstate Pipeline
  - · NOVA Gas Transmission Ltd.
  - · Colorado Interstate Gas
  - Spur Energy
- 7 compressor stations capable of moving more than 335,000 dekatherms per day
- Own and operate a pipeline border crossing from Canada through our wholly owned subsidiary, Canadian-Montana Pipe Line Corporation

- · 16 Bcf of gas storage capacity
  - Own and operate three working natural gas storage fields
  - Maximum aggregate daily deliverability of approximately 195,000 dekatherms per day

## OUR COMMITMENT TO SAFETY, HEALTH AND ENVIRONMENT

NorthWestern Energy is committed to public safety, protection of the environment, and operation of its facilities in compliance with all applicable rules and regulations. NorthWestern Energy adheres to the regulatory oversight of the Office of Pipeline Safety in the U.S. Department of Transportation. The company is proud of its safety record and follows many regulations and procedures to monitor and ensure the integrity of its pipelines.

## **EMERGENCY CONTACT:** 1-888-467-2669

#### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas

1971 1

## MONTANA COUNTIES OF OPERATION:

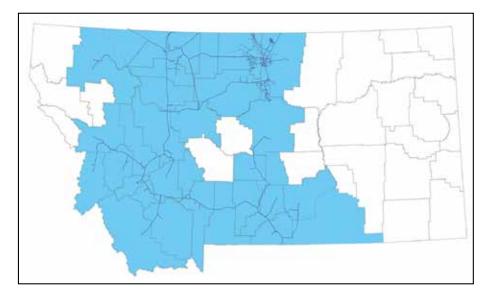
Lewis and Clark Beaverhead Big Horn Liberty Blaine Madison Broadwater Missoula Carbon Park Pondera Cascade Powell Chouteau Deer Lodge Ravalli **Fergus** Silver Bow Flathead Stillwater Gallatin **Sweet Grass** Glacier Teton Golden Toole Granite Valley

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

Wheatland

Yellowstone

#### **OUR NATURAL GAS TRANSMISSION LINES AND DISTRIBUTION SERVICE AREA**



- 190,000 gas distribution customers in 105 communities
- 4,700 miles of distribution gas mains
- · 2,100 miles of transmission pipelines
- · 16 bcf of gas storage

Hill

Jefferson

For additional resources specifically concerning natural gas training and/ or review of NorthWestern Energy's emergency response plan contact:

Teresa McGrath

Phone: (406) 497-2446

teresa.mcgrath@northwestern.com

Barry J. O'Leary

Phone: (406) 497-2406

barry.oleary@northwestern.com

Joseph Brent

Phone: (406) 655-2514

joseph.brent@northwestern.com

#### NorthWestern Energy

## **EMERGENCY CONTACT:** MT: 1-888-467-2669

We're on call 24 hours a day to respond to your emergencies. Make sure you place your call from a telephone located far enough away from the danger area.

Be sure to tell us the following information:

- The location including the street address and city where the incident is taking place
- Details of the incident
- · Whether gas is leaking or burning inside or outside
- Details of any evacuations (numbers of people affected and the area affected)
- · Your name and organization pipelines

#### **NATURAL GAS INCIDENTS**

Please familiarize yourself with the general rules presented within this chart.

When Natural Gas is Escaping Outside and Burning	When Natural Gas is Escaping Inside and Burning							
<ol> <li>Clear the area.</li> <li>Call NorthWestern Energy's emergency number (1-888-467-2669) for the gas service technician on duty</li> <li>Let the natural gas burn until the source of the fuel is shut off.</li> <li>Prevent ignition of nearby combustibles.</li> </ol> When Natural Gas is Escaping Outside and Not Burning	<ol> <li>Clear the area.</li> <li>Call NorthWestern Energy's emergency number (1-888-467-2669) for the gas service technician on duty</li> <li>Let the fire burn until the gas has been shut off.</li> <li>Shut off gas at the meter.</li> </ol> When Natural Gas is Escaping Inside and Not Burning							
<ol> <li>Clear the area.</li> <li>Call NorthWestern Energy's emergency number (1-888-467-2669) for the gas service technician on duty</li> <li>Close air intake sources, such as windows, doors, and ventilation systems in nearby windows.</li> <li>Reroute or restrict traffic.</li> <li>Remove or extinguish open flames.</li> <li>Prohibit smoking.</li> <li>Do not use anything electrical including lights, switches, or phones, or take any other actions that might produce sparks. Turn any equipment or vehicles off, if possible, because running equipment can be a source of ignition. Leave the equipment in place - do not try to move it out of the gaseous environment.</li> </ol>	1. Clear the area. 2. Call NorthWestern Energy's emergency number (1-888-467-2669) for the gas service technician on duty 3. Turn off gas supply. 4. Eliminate sources of ignition. 5. Ventilate the building by opening windows and doors. 6. Do Not -  • Allow smoking • Ring the doorbell • Use the telephone • Operate electrical switches (on and off) • Pull the electric meter • Use power fans or exhausters							

If it is necessary to close or turn off a natural gas valve before your NorthWestern Energy gas service technician arrives, leave it closed until NorthWestern Energy personnel can restore service.

#### ONEOK NGL Pipeline, L.L.C.





Local Office: 3335 E. Colorado Blvd. Spearfish, SD 57783

**ONEOK Plaza** 100 West Fifth Street Tulsa, OK 74103 Phone: 918-588-7000

Website: www.oneok.com

#### **ABOUT ONEOK, INC.**

ONEOK, Inc. is a leading midstream service provider that owns one of the nation's premier natural gas liquids systems, connecting NGL supply in the Mid-Continent, Permian and Rocky Mountain regions with key market centers and an extensive network of natural gas gathering, processing, storage and transportation assets.

ONEOK applies our core capabilities of gathering, processing, fractionating, transporting, storing and marketing natural gas and NGLs through vertical integration across the midstream value chain to provide our customers with premium services while generating consistent and sustainable earnings growth.

In Montana, ONEOK NGL Pipeline LLC operates 271 miles of natural gas pipeline with the pipeline diameters ranging between 4"-20".

#### **COMMITMENT TO SAFETY, HEALTH** & THE ENVIRONMENT

ONEOK is committed to operating in a safe, reliable, environmentally responsible and sustainable manner. Environmental, safety and health is our primary focus at ONEOK. ONEOK is purposeful in improving employee and process safety. Our key performance indicators keep ONEOK focused improving results. We continue to make improvements in reducing our environmental impact by conserving resources, recycling and utilizing efficient technologies.

#### **EMERGENCY NOTIFICATION(S):**

Call 911 first when requiring assistance in responding to a pipeline event.

Call ONEOK's 24 hour emergency number 855-348-7258 and provide the following information:

- Location;
- · Nature of the problem; and
- · A telephone number at which a responsible person can be contacted.

#### **EMERGENCY RESPONSE PERSONNEL**

Although Emergency Officials are familiar with the steps required to safeguard the public, ONEOK has planned responses to unique emergency situations that may arise with its pipeline facilities and operations. It is important that ONEOK practice their emergency response efforts to be prepared when an unlikely event occurs.

#### **EMERGENCY RESPONSE PLANS**

ONEOK has developed specific facility response plans based on the knowledge its own personnel. equipment, tools and materials. These plans are accessible at each facility. This document provides a general overview of ONEOK's capabilities. For more detailed information or to review the Emergency Response Plan, please contact Donnie Krumsiek at 918-561-8019.

#### **MUTUAL UNDERSTANDING**

In the unlikely event of a pipeline emergency, ONEOK employees are prepared to respond in coordination with local police and fire departments and other emergency responders. We meet with responders to discuss our emergency response plans and each plan is designed to protect people, the environment and property.

If a pipeline event occurs, emergency response officials will be notified, and ONEOK operations personnel will be dispatched to the site. ONEOK response personnel will respond putting safety first in their response efforts.

If you or another emergency response organization established an Incident Command Center prior to the arrival of ONEOK personnel, the first ONEOK employee who arrives at the site should be introduced to the Incident Commander as the ONEOK Representative...

#### **PUBLIC SAFETY AND EVACUATIONS**

Evacuation plans and procedures should reflect your department's available assets and capabilities of your emergency

#### **EMERGENCY CONTACT:** 1-800-666-9041

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#: Natural Gas Liquids 1972

#### **MONTANA COUNTIES OF OPERATION:**

Richland Fallon Wibaux

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

response organization. Expert knowledge of your area is key to creating the best evacuation, traffic control and rerouting, and railroad stoppage plans in order to limit public exposure and minimize accidental ignition.

ONEOK will provide product hazard information to the emergency responders to assist in establishing safe zones relative to the products which are being transported through the pipeline system. These established safe zones will assist in identification of those whom may be requested to evacuate the area.

#### **FIRE OR EXPLOSION**

ONEOK does not employ dedicated fire response personnel and must rely on the capabilities of local emergency responders. **ONEOK** through memberships in pipeline associations, provide training opportunities to Emergency Responders. Other agencies, including the State Fire Marshall's office may also provide pipeline emergency response training. The U.S. Department of Transportation Emergency Response Guidebook provides information on potential hazards, public safety and emergency response.

#### **RESCUE OR MEDICAL DUTIES**

Emergency response personnel will be contacted to assist with any needed rescue. Coordination will be made with emergency services and/or with a local

#### ONEOK NGL Pipeline, L.L.C.

hospital or medical provider in the event of a medical emergency.

## PIPELINE EQUIPMENT AND FACILITIES

Federal law requires that pipeline operators to have specific training when operating a pipeline system. ONEOK requests that Emergency Officials not attempt to operate pipeline valve or equipment. In doing so, these actions may worsen an event.

#### **BOMB OR SECURITY THREAT**

ONEOK relies on the public to be its eyes and ears along the pipeline. If you witness any act of vandalism, loitering, receive a bomb threat involving a ONEOK facility or other suspicious activity along the right of way or pipeline facility, please report it immediately to the ONEOK's Pipeline Control Center at 855-348-7258.

#### **NATURAL DISASTERS**

When a natural disaster (hurricane, storm, flood, tornado, volcano or earthquake) strikes or is pending, the area will be closely monitored. Pipeline facilities will be inspected after the disaster. ONEOK personnel may contact emergency officials to assist in identifying any road closures that may hamper accessibility to the facility. If damage occurs in your area please contact ONEOK and a field employee will respond to the concern or damage which has been reported.

#### **RIGHT-OF-WAY ACTIVITY**

One of the greatest threats to safe pipeline operation is the accidental damage caused by excavation, construction, farming activities, and homeowner construction and maintenance. Awareness is crucial in preventing these accidents. Call IMMEDIATELY if you see suspicious or questionable activity near the pipeline right of way.

Be aware that pipelines frequently share rights of way with other utilities (electric power lines, additional pipelines) or modes of transportation (roadways, railroads, etc.). Incidents such as lightning strikes, fires, train derailments, etc. on or near the right of way can damage an underground pipeline. Should incidents such as these occur and a pipeline operated by ONEOK is nearby, please call the ONEOK emergency number at 855-348-7258 to report the incident.

## NATIONAL PIPELINE MAPPING SYSTEM

The US Department of Transportation, Pipeline and Hazardous Materials Safety Administration, Office of Pipeline Safety has created a web-based system to assist emergency responders in locating and identifying pipelines within their area as well as the Operator of the pipeline system.

Not all of ONEOK pipelines are included in the NPMS mapping system. Production, distribution and gathering pipelines are exempt from reporting pipelines into the National Pipeline Mapping System.

#### **INTEGRITY MANAGEMENT**

In accordance with federal regulatory requirements, ONEOK has developed a hazard assessment program known as an Integrity Management Plan (IMP). This plan focuses on the identification and mitigation of hazards to the pipeline system. Specific information about ONEOK's program may be found by contacting our Integrity Manager, Scott Henderson at ScottBrian.Henderson@oneok.com.

#### **CLOSURE**

ONEOK values Emergency Officials and Responders. We appreciate the knowledge and capabilities each responder brings when assisting in a pipeline emergency. If ONEOK can offer your department any additional information, please contact us.





CONTACT US

<u>publicawareness@oneok.com</u> | 1-918-561-8019 | <u>www.oneok.com</u> Emergency Number: 1-800-666-9041

#### ONEOK Rockies Midstream, LLC





Local Office: 896 25th Street SE Sidney, MT 59270

**ONEOK Plaza** 100 West Fifth Street Tulsa, OK 74103 Phone: 918-588-7000

Website: www.oneok.com

#### **ABOUT ONEOK, INC.**

Oneok Rockies Midstream, LLC is a wholly owned subsidiary of ONEOK, Inc. The company's natural gas gathering and processing segment gathers, compresses and transports raw natural gas through pipelines to our processing facilities for the removal of water vapor, solids and other contaminants and the extraction of valuable natural gas liquids. The liquids in the form of a mixed NGL stream are generally shipped to fractionators, where by applying heat and pressure, the mixed NGL stream is separated into marketable products and sold to refineries or local markets. The remaining residue gas. which consists primarily of methane, is compressed and delivered to natural gas pipelines for transportation to the end user. These activities are conducted through ONEOK Field Services Company (OFS) and Oneok Rockies Midstream, LLC. These activities are conducted in Oklahoma, Kansas, North Dakota, Montana and Wyoming.

In Montana, ONEOK Rockies Midstream LLC operates 1251 miles of natural gas pipeline with the pipeline diameters ranging between 2"-20".

#### **COMMITMENT TO SAFETY, HEALTH** & THE ENVIRONMENT

ONEOK is committed to operating in a safe, reliable, environmentally responsible and sustainable manner. Environmental, safety and health is our primary focus at ONEOK. ONEOK is purposeful in improving employee and process safety. Our key performance indicators keep ONEOK focused improving results. We continue to make improvements in reducing our environmental impact by conserving resources, recycling and utilizing efficient technologies.

#### **EMERGENCY NOTIFICATION(S):**

Call 911 first when requiring assistance in responding to a pipeline event.

Call ONEOK's 24 hour emergency number 800-778-7834 and provide the following information:

- Location;
- · Nature of the problem; and
- · A telephone number at which a responsible person can be contacted.

#### **EMERGENCY RESPONSE PERSONNEL**

Although Emergency Officials are familiar with the steps required to safeguard the public, ONEOK has planned responses to unique emergency situations that may arise with its pipeline facilities and operations. It is important that ONEOK practice their emergency response efforts to be prepared when an unlikely event occurs.

#### **EMERGENCY RESPONSE PLANS**

ONEOK has developed specific facility response plans based on the knowledge its own personnel, available equipment, tools and materials. These plans are accessible at each facility. This document provides a general overview of ONEOK's capabilities. For more detailed information or to review the Emergency Response Plan, please contact Donnie Krumsiek at 918-561-8019.

#### **MUTUAL UNDERSTANDING**

In the unlikely event of a pipeline emergency, ONEOK employees are prepared to respond in coordination with local police and fire departments and other emergency responders. We meet with responders to discuss our emergency response plans and each plan is designed to protect people, the environment and property.

If a pipeline event occurs, emergency response officials will be notified, and ONEOK operations personnel will be dispatched to the site. ONEOK response personnel will respond putting safety first in their response efforts.

If you or another emergency response organization established an Incident Command Center prior to the arrival of ONEOK personnel, the first ONEOK employee who arrives at the site should be introduced to the Incident Commander as the ONEOK Representative..

#### **EMERGENCY CONTACT:** 1-800-778-7834

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas

1971

#### **MONTANA COUNTIES OF OPERATION:**

Richland

Roosevelt Sheridan

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

#### **PUBLIC SAFETY AND EVACUATIONS**

Evacuation plans and procedures should reflect your department's available assets and capabilities of your emergency response organization. Expert knowledge of your area is key to creating the best evacuation, traffic control and rerouting, and railroad stoppage plans in order to limit public exposure and minimize accidental ignition.

ONEOK will provide product hazard information to the emergency responders to assist in establishing safe zones relative to the products which are being transported through the pipeline system. These established safe zones will assist in identification of those whom may be requested to evacuate the area.

#### **FIRE OR EXPLOSION**

ONEOK does not employ dedicated personnel and must fire response rely on the capabilities of local emergency responders. ONFOK memberships through in state pipeline associations, provide training opportunities to Emergency Responders. Other agencies, including the State Fire Marshall's office may also provide pipeline emergency response training. The U.S. Department of Transportation Emergency Response Guidebook provides information on potential hazards, public safety and emergency response.

#### **RESCUE OR MEDICAL DUTIES**

Emergency response personnel will be contacted to assist with any needed rescue. Coordination will be made with emergency services and/or with a local hospital or medical provider in the event of a medical emergency.

## PIPELINE EQUIPMENT AND FACILITIES

Federal law requires that pipeline operators to have specific training when operating a pipeline system. ONEOK requests that Emergency Officials not attempt to operate pipeline valve or equipment. In doing so, these actions may worsen an event.

#### **BOMB OR SECURITY THREAT**

ONEOK relies on the public to be its eyes and ears along the pipeline. If you witness any act of vandalism, loitering, receive a bomb threat involving a ONEOK facility or other suspicious activity along the right of way or pipeline facility, please report it immediately to the ONEOK's Pipeline Control Center at 800-778-7834.

#### **NATURAL DISASTERS**

When a natural disaster (hurricane, storm, flood, tornado, volcano or earthquake) strikes or is pending, the area will be closely monitored. Pipeline facilities will be inspected after the disaster. ONEOK personnel may contact emergency officials to assist in identifying any road closures that may hamper accessibility to the facility. If damage occurs in your area please contact ONEOK and a field employee will respond to the concern or damage which has been reported.

#### **RIGHT-OF-WAY ACTIVITY**

One of the greatest threats to safe pipeline operation is the accidental damage caused by excavation, construction, farming activities, and homeowner construction and maintenance. Awareness is crucial in preventing these accidents. Call IMMEDIATELY if you see suspicious or questionable activity near the pipeline right of way.

Be aware that pipelines frequently share rights of way with other utilities (electric power lines, additional pipelines) or modes of transportation (roadways, railroads, etc.). Incidents such as lightning strikes, fires, train derailments, etc. on or near the right of way can damage an underground pipeline. Should incidents such as these occur and a pipeline operated by ONEOK is nearby, please call the ONEOK emergency number at 800-778-7834 to report the incident.

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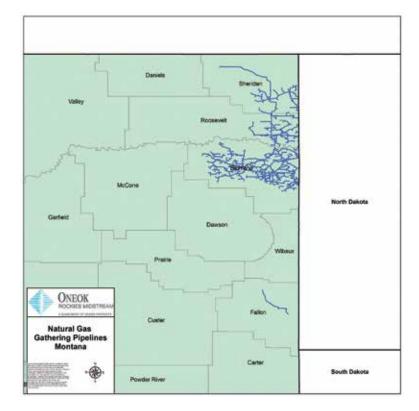
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CONTACT US

<u>publicawareness@oneok.com</u> | 1-918-561-8019 | <u>www.oneok.com</u> Emergency Number: 1-800-778-7834

## Pipelines in Montana

Critical information about Phillips 66 Pipeline LLC operations in Montana



# Phillips 66 Pipeline LLC owns or operates approximately 1,500 miles of pipeline and 5 storage terminals in Montana.

Operating with Integrity
Pipelines are the most reliable
method to move energy products,
helping to meet our nation's growing
economic and energy needs. They
operate under many government
regulations and industry standards.
These measures address all aspects
of pipeline operation, such as where
and how they are built, operated,
tested and maintained — and Phillips
66 Pipeline LLC strives to exceed
each requirement and best practice.

Committed to Safety and Reliability
Our commitment to safety goes
further, with the goal that everyone
who lives or works near our assets is
aware of our lines and facilities,
adopts safe digging practices, learns
the signs of a pipeline leak and
knows how to quickly respond if he
or she suspects a problem.

As part of our on-going damage prevention program, we employ many tactics to ensure the safety of our communities.

Emergency Response Capabilities
Phillips 66 Pipeline LLC has committed resources to prepare and imple-

ment its emergency response plans and has obtained, through contract, the necessary private personnel and equipment to respond to a worst case discharge, to the maximum extent practical.

#### Communications

Phillips 66 Pipeline LLC utilizes a 24-hour Control Center as a hub of communication in emergency response situations. On-site communications are conducted using cellular phones; 6 GigHz analog 120-channel microwave radios located in company vehicles; and portable radios and/or land-line telephone systems from facilities and offices.

#### Incident Command System

Phillips 66 Pipeline LLC utilizes an expandable Incident Command System. Personnel and federal, state and local agencies may be integrated into the Unified Command Structure, scalable to the size and complexity of an incident.

#### Spill Response Equipment

Phillips 66 Pipeline LLC maintains emergency response trailers and equipment at strategically-located

## Products Transported by Phillips 66 Pipeline LLC:

Crude Oil Gasoline Diesel Fuel Jet Fuel

#### Counties of Operation:

Missoula Big Horn Broadwater Musselshell Park Cascade Pondera Chouteau Fergus Powell Sanders Gallatin Stillwater Glacier Sweet Grass Golden Valley Granite Teton Jefferson Wheatland Yellowstone Judith Basin Lewis & Clark

#### 24-Hour Emergency Contact Number: 1-877-267-2290

Headquarters: Phillips 66 Pipeline LLC 2331 CityWest Blvd Houston TX 77042

Montana Ofice: Mike Kuntz, DOT Coordinator 3180 Hwy 12 East Helena MT 59601 406-441-4747

www.phillips66pipeline.com

#### Phillips 66 Pipelines LLC

facilities containing spill boom (of various types, sizes and lengths, as needed), absorbent materials, boats, motors, hand and power tools, pumps, hoses, personal protective equipment (PPE), first aid and miscellaneous supplies. Each trailer is inspected and the equipment is deployed during drills on a regular basis.

#### Oil Spill Contractors

Certified Oil Spill Response Organizations (OSROs) are under contract by Phillips 66 Pipeline LLC for use in this area. Marine Spill Response Corp. (MSRC) and associated STAR Contractors are used globally, while OSROs that are close to assets in this area are also identified and under contract for use in an incident.

The Phillips 66 Pipeline LLC Emergency Response Action Plan (ERAP) contains specific contact and resource information for these companies. In addition, these OSROs are invited to participate in training and pre-planning exercises with Phillips 66 Pipeline LLC local and regional response teams.

OSROs are invited to participate in training and pre-planning exercises with Phillips 66 Pipeline LLC local and regional response teams. OSROs and Co-Ops can be relied upon for an appropriate level of response, with spill response equipment and trained personnel.

#### Response Plans and Maps

To view and download emergency response plans and procedures, visit https://www.phillips66pipeline.com/my-account/login/. To view and obtain GIS map files of our locations, visit http://npms.phmsa.dot.gov.

### Phillips 66 Pipeline LLC Operations in Montana



## Products Transported by Phillips 66 Pipeline LLC:

Crude Oil Gasoline Diesel Fuel Jet Fuel

#### Counties of Operation:

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Headquarters: Phillips 66 Pipeline LLC 2331 CityWest Blvd Houston TX 77042

Montana Office: Mike Kuntz, DOT Coordinator 3180 Hwy 12 East Helena, MT 59601 406-441-4749

www.phillips66pipeline.com

Website: www.paalp.com



Plains All American offers crude oil pipeline transportation services in most onshore producing regions in the U.S. and Canada. Our pipeline activities are conducted through Plains Pipeline, L.P. and Plains Marketing Canada, L.P.

The Belfield District pipeline gathers crude oil from production sites and transports the oil cross country to various destinations in North Dakota and Montana.

The Rocky Mountain Pipeline System gathers crude oil from production sites and transports the oil cross country to various destinations in Montana, Wyoming, and Colorado.

#### COMMITMENT TO SAFETY, HEALTH, & ENVIRONMENT

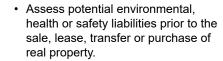
Plains All American and its affiliated limited partnerships adhere to high standards of environmental quality and are committed to providing a work place that protects the health and safety of our employees and the communities surrounding our facilities. In fulfillment of this commitment, the Partnership will:

- · Comply with the laws, rules and regulations that pertain to the environment, health and safety, a business.
- Verify compliance through self monitoring programs and regular facility assessments, and in a timely manner, correct any conditions in our operations that have a

- significant adverse health, safety or
- · Train and empower each employee to recognize his or her responsibility and accountability to perform all activities in a manner that is safe for environment.
- · Establish and maintain corporate controls, including periodic reviews, to ensure that the Partnership's policy is being properly implemented and maintained.
- government on a federal, state, and attainable regulations to safeguard the community, workplace and the environment.

- the employee, their co-worker and the
- Participate when possible with local level in creating reasonable and

## environmental impact.



**EMERGENCY CONTACT:** 

1-800-708-5071

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

1267

**MONTANA** 

**COUNTIES OF OPERATION:** 

Changes may occur. Contact the operator to discuss their pipeline systems and areas of

Sheridan

Yellowstone

Crude Oil

Carbon

Richland

operation.

· Establish programs to analyze and mitigate risks, investigate significant environmental and safety incidents, and prepare for and respond to emergencies.

#### **Headquarters:**

333 Clay Street Suite 1600 Houston, TX 77002 Website: www.paalp.com

**Local Office: Belfield Office** P.O. Box 708 Belfield, ND 58622



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Website: www.scmidstream.com



#### **ABOUT SILVER CREEK MIDSTREAM**

Red Butte Pipeline LLC (a wholly owned subsidiary of Silver Creek Midstream Holdings, LLC) and acquired Marathon Pipe Line LLC's interest in the existing Red Butte Pipeline in 2018. The Red Butte Pipeline System totals over 400 miles and operates in Park, Big Horn, Washakie, Hot Springs and Fremont Counties in Wyoming, and Carbon County in Montana.

SCM PR, LLC (a wholly owned subsidiary of Silver Creek Midstream Holdings, LLC) acquired some of Genesis Energy's existing Powder River Operating System in 2018 and has since been adding capacity to this system. The Powder River System totals 174 miles of transmission pipeline and operates in Campbell, Johnson, Converse, and Natrona Counties in Wyoming.

## WHAT DOES SILVER CREEK MIDSTREAM DO IF A LEAK OCCURS?

To prepare for the event of a leak, Silver Creek Midstream regularly communicates, plans and trains with local emergency responders.

Upon the notification of an incident or leak the pipeline company will immediately dispatch trained personnel to assist emergency responders. Pipeline operators and emergency responders are trained to protect life, property and facilities in the case of an emergency.

## MAINTAINING SAFETY AND INTEGRITY OF PIPELINES

Silver Creek Midstream is strongly committed in our efforts to maintain high standards of performance in health, safety and the environment for our employees and the communities in which we operate. We have a strong safety record and a commitment to raising the public's awareness of pipelines and we are engaged in continuous activity to maintain the integrity and safety of these pipelines and follow all applicable state and federal regulations/laws.

#### PRODUCTS TRANSPORTED

Product: Crude Oil
Leak Type: Liquid

Vapors: Initially heavier than air and spread along ground and collect in low or confined areas. Vapors may travel to source of ignition and flash back. Explosion hazards indoors, outdoors or in sewers.

**Health Hazards:** Inhalation or contact with material may irritate or burn skin

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## **EMERGENCY CONTACT:** 1-866-628-1693

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**Crude Oil 1267 128

## MONTANA COUNTIES OF OPERATION:

Carbon

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

and eyes. Fire may produce irritating, corrosive and/or toxic gases. Vapors may cause dizziness or suffocation. Runoff from fire control or dilution water may cause pollution.

#### **EMERGENCY RESPONSE PLANS**

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/situations that could occur at one of our facilities. For more information regarding Silver Creek Midstream's emergency response plans and procedures, contact us at 469-614-2257.

## HOW TO GET ADDITIONAL INFORMATION

For additional information go to www. scmidstream.com or contact us at 469-614-2257.



Crude pipeline diameter: 10", 12" and 16"



Regional Office Contact – Bison Pipeline: Borders West Region - Dakota Area Office 36997 128th St. Wetonka, SD 57481 Office: 605-226-2259 www.transcanada.com

#### **PROJECT OVERVIEW**

Bison Pipeline, LLC, entered commercial service on January 14, 2011. Bison is an interstate natural gas pipeline designed to transport gas from the Powder River Basin to the Midwest market. The pipeline provides producers in the Power River Basin with additional natural gas pipeline capacity to access and meet increasing natural gas demand of the Midwest.

Bison is operated by TC Energy.

Bison consists of approximately 302 miles of 30-inch-diameter natural gas pipeline and related pipeline system facilities that extend northeastward from the Dead Horse Region near Gillette, Wyoming, through southeastern Montana and southwestern North Dakota where it interconnects with Northern Border Pipeline Company's (Northern Border) system near Northern Border's Compressor Station No. 6 in Morton County, North Dakota. Bison currently has 407 million cubic feet per day (MMcf/d) of operational capacity. Its design capacity with compression (approved but not yet constructed) is approximately 477 MMcf/d with potential expandability to approximately 1 billion cubic feet per day. TC Energy is a leader in the responsible development and reliable operation of North American energy infrastructure including natural gas pipelines, power generation and gas storage facilities. TC Energy's network of 35,500 miles of wholly owned and 7,000 miles of partially owned pipelines connects virtually all major supply basins with major markets across North America.

#### **RESPONDING TO EMERGENCIES**

At TC Energy, safety of the public, our employees, and the environment is top priority. We have developed a comprehensive Emergency Management System (EMS) to ensure a quick and appropriate response to any pipeline emergency.

In the event of any emergency, our goal is to ensure an effective, coordinated response preventing harm to people, property, company operations, and the environment.

Our system is documented and tested regularly through annual exercises involving both our employees and

## **EMERGENCY CONTACT:** 1-800-447-8066

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**Natural Gas 1971 115

MONTANA

COUNTIES OF OPERATION:

Carter Fallon Powder River

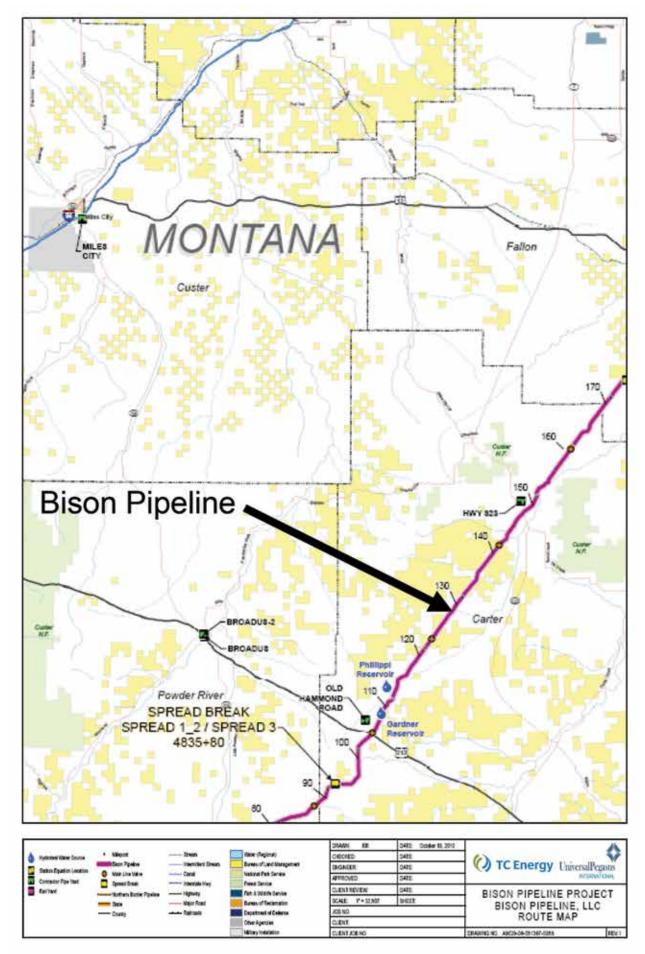
Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

the community. By working with our communities, TC Energy builds relationships with local first responders and community officials, informing each other of emergency response strategies and gaining an understanding of each other's roles and responsibilities.

We continuously improve our emergency response program by developing complex exercises to test emergency management procedures and by training staff in effective emergency response.







#### TC Energy / Northern Border Pipeline Company

Website: http://www.northernborder.com/



TC Energy Northern Border Inc. operates the 1,249-mile Northern Border Pipeline interstate pipeline system that transports natural gas from the Montana-Saskatchewan border to interconnecting pipelines in the upper Midwestern United States and the Chicago market area. Northern Border Pipeline's primary source of natural gas is the Western Canada Sedimentary Basin. The pipeline system has a design capacity of 2,374 million cubic feet per day.

## COMMITMENT TO SAFETY, HEALTH, & ENVIRONMENT

At Northern Border Pipeline Company, safety is our top priority. We incorporate a program that manages and maintains the integrity of our gas pipeline system. The purpose of this program is to

provide safe, reliable and cost-effective transportation of natural gas for our customers without adverse effects on the public, our customers, our employees or the environment. Line markers are used to indicate approximate locations of our pipeline and all excavators should use the state One-Call system or the national 811 One-Call.

#### **Headquarters:**

Northern Border Pipeline Company 13710 FNB Parkway Omaha, NE 68154

Website: http://www.northernborder.com/

#### **Local Office:**

Northern Border Pipeline Company 200 Highway 14 Bypass Brookings, SD 57006 Phone: 605-692-1415

## **EMERGENCY CONTACT:** 1-800-447-8066

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas 1971

1 11

## MONTANA COUNTIES OF OPERATION:

Phillips Roosevelt Valley

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.





#### WBI Energy Transmission



**Local Office:** 

WBI Energy Transmission 2010 Montana Avenue Glendive, MT 59330 Phone: 406-359-7200 www.wbienergy.com Headquarters

1250 West Century Avenue Bismarck, ND 58503 Phone: 701-530-1600

Website: www.wbienergy.com

WBI Energy Transmission transports natural gas. Our steel coated pipelines vary in size from 2 inches to 24 inches in diameter. The maximum operating pressures range from as little as 100 lbs. to 1,468 lbs. Our computerized gas control center monitors the system 24 hours a day and can be reached at 1-888-859-7291.

#### **EMERGENCY RESPONSE**

If a pipeline is damaged, even if the damage only appears to be minor, please notify us immediately. It is important that we evaluate and have the opportunity to repair any damage, no matter how minor.

Pipeline emergency action will begin the moment we are notified of the situation. Personnel and equipment will be dispatched to identify the emergency, control the flow of gas and make necessary repairs. We will coordinate our actions with fire, police and other public

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#### **PRODUCTS TRANSPORTED IN YOUR AREA\***

PRODUCT		LEAK TYPE	VAPORS
NATURAL GAS		Gas	Lighter than air and will generally rise and dissipate.  May gather in a confined space and travel to a source of ignition.
	with ai be toxi	r. Vapors may c if inhaled a	d by heat, sparks or flames and will form explosive mixtures are cause dizziness or asphyxiation without warning and may thigh concentrations. Contact with gas or liquefied gas may injury and/or frostbite.

## **EMERGENCY CONTACT:** 1-888-859-7291

#### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas 1971 115

## MONTANA COUNTIES OF OPERATION:

Big Horn Prairie Carbon Richland Carter Roosevelt Custer Rosebud Dawson Stillwater Treasure Fallon McCone Valley Wibaux **Phillips** Powder River Yellowstone

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.



#### **Emergency Response**

#### **Emergency Response Plans for Gas and Hazardous Liquid Pipeline Operators**

Federal regulations for both gas and hazardous liquid pipelines require operators to have written procedures for responding to emergencies involving their pipeline facility. Because pipelines are often located in public space, the regulations further require that operators include procedures for planning with emergency and other public officials to ensure a coordinated response. Please contact your local pipeline operators for information regarding their company specific emergency response plan.

#### **Natural Gas**

Each operator shall establish written procedures to minimize the hazard resulting from a gas pipeline emergency. At a minimum, the procedures must provide for the following:

- · Receiving, identifying, and classifying notices of events which require immediate response by the operator.
- Establishing and maintaining adequate means of communication with appropriate fire, police, and other public officials.
- Prompt and effective response to a notice of each type of emergency, including the following:
  - 1. Gas detected inside or near a building.
  - 2. Fire located near or directly involving a pipeline facility.
  - 3. Explosion occurring near or directly involving a pipeline facility.
  - 4. Natural disaster.
- The availability of personnel, equipment, tools, and materials, as needed at the scene of an emergency.
- Actions directed toward protecting people first and then property.
- Emergency shutdown and pressure reduction in any section of the operator's pipeline system necessary to minimize hazards to life or property.
- · Making safe any actual or potential hazard to life or property.
- Notifying appropriate fire, police, and other public officials of gas pipeline emergencies and coordinating with them both planned responses and actual responses during an emergency.
- · Safely restoring any service outage.
- · Each operator shall establish and maintain liaison with appropriate fire, police, and other public officials to:
  - 1. Learn the responsibility and resources of each government organization that may respond to a gas pipeline emergency;
  - 2. Acquaint the officials with the operator's ability in responding to a gas pipeline emergency;
- 3. Identify the types of gas pipeline emergencies of which the operator notifies the officials; and
- 4. Plan how the operator and officials can engage in mutual assistance to minimize hazards to life or property.

\*Reference 49 CFR 192.615

#### **Hazardous Liquids**

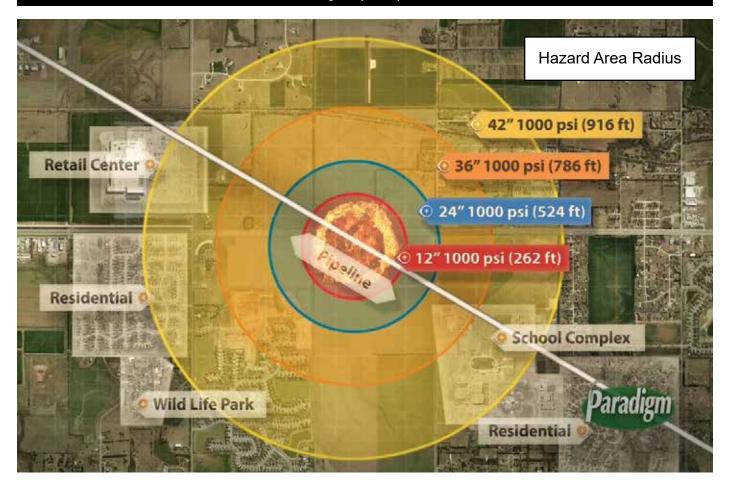
(a) **General:** Each operator shall prepare and follow for each pipeline system a manual of written procedures for conducting normal operations and maintenance activities and handling abnormal operations and emergencies. This manual shall be reviewed at intervals not exceeding 15 months, but at least once each calendar year, and appropriate changes made as necessary to insure that the manual is effective. This manual shall be prepared before initial operations of a pipeline system commence, and appropriate parts shall be kept at locations where operations and maintenance activities are conducted.

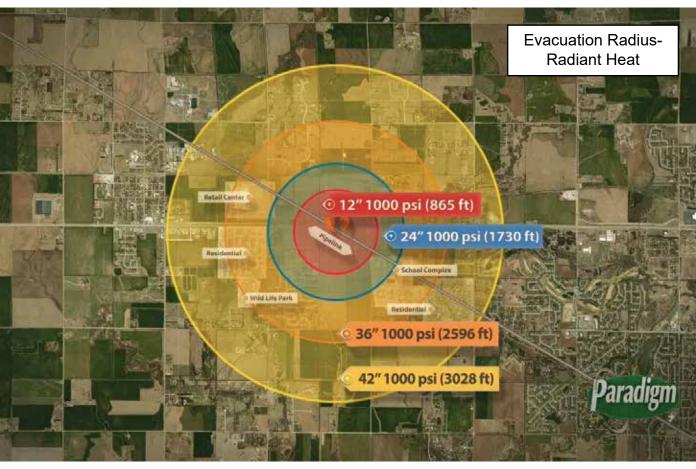
**Emergencies.** The manual required by paragraph (a) of this section must include procedures for the following to provide safety when an emergency condition occurs:

- Receiving, identifying, and classifying notices of events which need immediate response by the operator or notice to fire, police, or other appropriate public officials and communicating this information to appropriate operator personnel for corrective action.
- Prompt and effective response to a notice of each type emergency, including fire or explosion occurring near or directly
  involving a pipeline facility, accidental release of hazardous liquid or carbon dioxide from a pipeline facility, operational
  failure causing a hazardous condition, and natural disaster affecting pipeline facilities.
- Having personnel, equipment, instruments, tools, and material available as needed at the scene of an emergency.
- Taking necessary action, such as emergency shutdown or pressure reduction, to minimize the volume of hazardous liquid or carbon dioxide that is released from any section of a pipeline system in the event of a failure.
- Control of released hazardous liquid or carbon dioxide at an accident scene to minimize the hazards, including possible intentional ignition in the cases of flammable highly volatile liquid.
- Minimization of public exposure to injury and probability of accidental ignition by assisting with evacuation of residents and assisting with halting traffic on roads and railroads in the affected area, or taking other appropriate action.
- Notifying fire, police, and other appropriate public officials of hazardous liquid or carbon dioxide pipeline emergencies and coordinating with them preplanned and actual responses during an emergency, including additional precautions necessary for an emergency involving a pipeline system transporting a highly volatile liquid.
- In the case of failure of a pipeline system transporting a highly volatile liquid, use of appropriate instruments to assess the extent and coverage of the vapor cloud and determine the hazardous areas.
- Providing for a post accident review of employee activities to determine whether the procedures were effective in each emergency and taking corrective action where deficiencies are found.

\*Reference 49 CFR 195.402

#### **Emergency Response**





#### NENA Pipeline Emergency Operations - Call Intake Checklist

In accordance with NENA Pipeline Emergency Operations Standard/Model Recommendation NENA 56-007 (<a href="https://www.nena.org/?page=PipelineEmergStnd">https://www.nena.org/?page=PipelineEmergStnd</a>)

#### **GOALS FOR INITIAL INTAKE:**

- 1. Obtain and Verify Incident Location, Callback and Contact Information
- 2. Maintain Control of the Call
- 3. Communicate the Ability to HELP the Caller
- Methodically and Strategically Obtain Information through Systematic Inquiry to be Captured in the Agency's Intake Format
- 5. Recognize the potential urgency of situations involving the release of dangerous gases or liquids related to pipelines or similar events of this nature and immediately begin the proper notifications consistent with agency policy
- Perform all Information Entries and Disseminations, Both Initial and Update

#### FIRST RESPONSE CALL INTAKE CHECKLIST

The focus of this Standard is on the first minute of the call intake process. Actions taken during this time frame significantly impact the effectiveness of the response and are critical to public safety.

The following protocol is intended as a solid framework for call intake, but should not in any manner rescind or override agency procedures for the timing of broadcasts and messaging.

These procedures are established as recommended practices to consider with existing agency policy and procedure to ensure the most swift and accurate handling of every incident involving the release of dangerous gases or hazardous liquids.

All information should be simultaneously entered, as it is obtained by the telecommunicator, into an electronic format (when available) that will feed/populate any directed messages which will be sent to emergency responders in conjunction with onair broadcasts.

#### Location:

Request exact location of the incident (structure addresses, street names, intersections, directional identifiers, mile posts, etc.) and obtain callback and contact information.

#### **Determine Exactly What Has Happened:**

Common signs of a pipeline leak are contained in Table 1 below. If any of these conditions are reported, THIS IS A PIPELINE EMERGENCY.

TABLE 1

Common Indications of a Pipeline Leak

Condition	Natural Gas (lighter than air)	LPG & HVL (heavier than air)	Liquids
An odor like rotten eggs or a burnt match	Х	Х	
A loud roaring sound like a jet engine	X	X	
A white vapor cloud that may look like smoke		Х	
A hissing or whistling noise	Х	Х	
The pooling of liquid on the ground			Х
An odor like petroleum liquids or gasoline		X	Х
Fire coming out of or on top of the ground	Х	X	
Dirt blowing from a hole in the ground	Х	X	
Bubbling in pools of water on the ground	Х	Х	
A sheen on the surface of water		Х	Х
An area of frozen ground in the summer	Х	Х	
An unusual area of melted snow in the winter	Х	Х	
An area of dead vegetation	Х	Х	Х

#### Pipelines In Our Community

According to National Transportation Safety Board statistics pipelines are the safest and most efficient means of transporting natural gas and petroleum products, which are used to supply roughly two-thirds of the energy we use. These pipelines transport trillions of cubic feet of natural gas and hundreds of billions of ton/miles of liquid petroleum products in the United States each year.

This system is comprised of three types of pipelines: transmission, distribution and gathering. The approximately 519,000 miles of transmission pipeline\* transport products, including natural gas and petroleum products, across the country and to storage facilities. Compressor stations and pumping stations are located along transmission and gathering pipeline routes and help push these products through the line.

Approximately 2.2 million miles of distribution pipeline\* is used to deliver natural gas to most homes and businesses through underground main and utility service lines. Onshore gathering lines are pipelines that transport gas from a current production operation facility to a transmission line or main. Production operations are piping and equipment used in production and preparation for transportation or delivery of hydrocarbon gas and/or liquids.

\*mileage according to the Pipeline Hazardous Materials Safety Administration (PHMSA).

#### Pipeline Markers

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way.

#### The markers display:

- · The material transported
- The name of the pipeline operator
- The operator's emergency number

#### MARKER INFORMATION

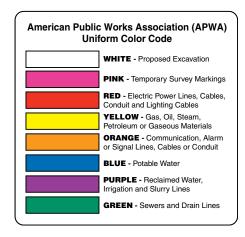
- · Indicates area of pipeline operations
- May have multiple markers in single right-of-way
- · May have multiple pipelines in single right-of-way
- · DOES NOT show exact location
- DOES NOT indicate depth (never assume pipeline depth)
- DOES NOT indicate pipeline pressure



### Call Before You Dig

Statistics indicate that damage from excavation related activities is a leading cause of pipeline accidents. If you are a homeowner, farmer, excavator, or developer, we need your help in preventing pipeline emergencies.

- 1. Call your state's One-Call center before excavation begins regulatory mandate as state law requires.
- 2. Wait the required amount of time.
- 3. A trained technician will mark the location of the pipeline and other utilities (private lines are not marked).
- 4. Respect the marks.
- 5. Dig with care.



**National One-Call Dialing Number:** 



For More Details Visit: www.call811.com

#### Signs Of A Pipeline Release

#### SIGHT\*

- · Liquid on the ground
- · Rainbow sheen on water
- Dead vegetation in an otherwise green area
- · Dirt blowing into the air
- · White vapor cloud
- · Mud or water bubbling up
- · Frozen area on ground
- \*Signs vary based upon product

#### **SMELL**

- · Odors such as gas or oil
- · Natural gas is colorless and odorless
  - Unless Mercaptan has been added (rotten egg odor)

#### **OTHER-NEAR PIPELINE OPERATIONS**

- · Burning eyes, nose or throat
- Nausea

## What To Do If A Leak Occurs

- · Evacuate immediately upwind
- · Eliminate ignition sources
- · Advise others to stay away
- CALL 911 and the pipeline company number on warning marker
  - Call collect if necessary
- Make calls from safe distance not "hot zone"
- · Give details to pipeline operator:
  - Your name
  - Your phone number
  - Leak location
  - Product activity
  - Extent of damage
- · DO NOT drive into leak or vapor cloud
- · DO NOT make contact with liquid or vapor
- DO NOT operate pipeline valves (unless directed by pipeline operator):
  - Valve may be automatically shut by control center
  - Valve may have integrated shut-down device

 $\circ$  Valve may be operated by qualified pipeline personnel only, unless specified otherwise

SOUND

· A hissing or roaring sound

- Ignition sources may vary a partial list includes:
  - Static electricity
  - Metal-to-metal contact
  - Pilot lights
  - Matches/smoking
  - Sparks from telephone
  - Electric switches
  - Electric motors
  - Overhead wires
  - Internal combustion engines
  - · Garage door openers
  - Firearms
  - · Photo equipment
  - Remote car alarms/door locks
  - High torque starters diesel engines
  - · Communication devices

#### Pipeline Emergency

#### **Call Gas Control Or Pipeline Control Center**

Use *Pipeline Emergency Response Planning Information Manual* for contact information Phone number on warning markers
Use state One-Call System, if applicable

#### **Control Center Needs To Know**

Your name & title in your organization
Call back phone number – primary, alternate
Establish a meeting place
Be very specific on the location *(use GPS)*Provide City, County and State

#### Injuries, Deaths, Or Property Damage

Have any known injuries occurred?
Have any known deaths occurred?
Has any severe property damage occurred?

#### **Traffic & Crowd Control**

Secure leak site for reasonable distance Work with company to determine safety zone No traffic allowed through any hot zone Move sightseers and media away Eliminate ignition sources

#### Fire

Is the leak area on fire?
Has anything else caught on fire besides the leak?

#### **Evacuations**

Primary responsibility of emergency agency Consult with pipeline/gas company

#### Fire Management

Natural Gas – DO NOT put out until supply stopped Liquid Petroleum – water is NOT recommended; foam IS recommended
Use dry chemical, vaporizing liquids, carbon dioxide

#### **Ignition Sources**

Metal-to-metal contact Pilot lights, matches & smoking, sparks from phone Electric switches & motors Overhead wires

Internal combustion engines Garage door openers, car alarms & door locks Firearms

Photo equipment

High torque starters – diesel engines

Static electricity (nylon windbreaker)

Communication devices – not intrinsically safe

#### High Consequence Areas Identification\*

Pipeline safety regulations use the concept of "High Consequence Areas" (HCAs), to identify specific locales and areas where a release could have the most significant adverse consequences. Once identified, operators are required to devote additional focus, efforts, and analysis in HCAs to ensure the integrity of pipelines.

Releases from pipelines can adversely affect human health and safety, cause environmental degradation, and damage personal or commercial property. Consequences of inadvertent releases from pipelines can vary greatly, depending on where the release occurs, and the commodity involved in the release.

#### What criteria define HCAs for pipelines?

Because potential consequences of natural gas and hazardous liquid pipeline releases differ, criteria for HCAs also differ. HCAs for natural gas transmission pipelines focus solely on populated areas. (Environmental and ecological consequences are usually minimal for releases involving natural gas.) Identification of HCAs for hazardous liquid pipelines focuses on populated areas, drinking water sources, and unusually sensitive ecological resources.

#### **HCAs for hazardous liquid pipelines:**

- Populated areas include both high population areas (called "urbanized areas" by the U.S. Census Bureau) and other populated areas (areas referred to by the Census Bureau as a "designated place").
- Drinking water sources include those supplied by surface water or wells and where a secondary source of water

- supply is not available. The land area in which spilled hazardous liquid could affect the water supply is also treated as an HCA.
- Unusually sensitive ecological areas include locations where critically imperiled species can be found, areas where multiple examples of federally listed threatened and endangered species are found, and areas where migratory water birds concentrate.

#### **HCAs for natural gas transmission pipelines:**

- An equation has been developed based on research and experience that estimates the distance from a potential explosion at which death, injury or significant property damage could occur. This distance is known as the "potential impact radius" (or PIR), and is used to depict potential impact circles.
- Operators must calculate the potential impact radius for all points along their pipelines and evaluate corresponding impact circles to identify what population is contained within each circle.
- Potential impact circles that contain 20 or more structures intended for human occupancy; buildings housing populations of limited mobility; buildings that would be hard to evacuate. (Examples are nursing homes, schools); or buildings and outside areas occupied by more than 20 persons on a specified minimum number of days each year, are defined as HCA's.

#### Identified Sites\*

Owners and companies of gas transmission pipelines are regulated by the US Department of Transportation (DOT). According to integrity management regulations, gas pipeline companies are required to accept the assistance of local public safety officials in identifying certain types of sites or facilities adjacent to the pipeline which meets the following criteria:

- (a) A small, well-defined outside area that is occupied by twenty or more persons on at least 50 days in any twelve-month period (the days need not be consecutive). Examples of such an area are playgrounds, parks, swimming pools, sports fields, and campgrounds.
- (b) A building that is occupied by 20 or more persons on at least 5 days a week for 10 weeks in any 12 month period (the days and weeks need not be consecutive). Examples included in the definition are: religious facilities, office buildings, community centers, general stores, 4-H facilities, and roller rinks.
- (c) A facility that is occupied by persons who are confined, are of impaired mobility, or would be difficult to evacuate. Examples of such a facility are hospitals, schools, elder care, assisted living/nursing facilities, prisons and child daycares.

Sites within your jurisdiction will fit the above requirements, please go to <a href="mailto:my.spatialobjects.com/admin/register/ISR">my.spatialobjects.com/admin/register/ISR</a> to provide this valuable information to pipeline companies.

\* 49 CFR §192.903.

#### **IDENTIFIED SITE REGISTRY**

Pipeline operators need your help keeping people and property safe.

Identified Sites - locations where many people occupy an area near a pipeline asset or facility. These are places where people may gather from time to time for a variety of reasons.

Some of these sites are very difficult for companies to obtain without help from those with local knowledge of the area.

Please use the following website to gain secure access, so you can assist in identifying sites where people congregate in your community:

my.spatialobjects.com/admin/register/ISR

Pipeline operators are required by law to work with public officials who have safety or emergency response, or planning responsibilities that can provide quality information regarding identified sites.



<sup>\* &</sup>lt;a href="https://primis.phmsa.dot.gov/comm/FactSheets/FSHCA.htm">https://primis.phmsa.dot.gov/comm/FactSheets/FSHCA.htm</a>

#### Maintaining Safety and Integrity of Pipelines

Pipeline companies invest significant time and capital maintaining the quality and integrity of their pipeline systems. Most active pipelines are monitored 24 hours a day via manned control centers. Pipeline companies also utilize aerial surveillance and/or on-ground observers to identify potential dangers. Control center personnel continually monitor the pipeline system and assess changes in pressure and flow. They notify field personnel if there is a possibility of a leak. Automatic shut-off valves are sometimes utilized

to isolate a leak. Gas transmission and hazardous liquid pipeline companies have developed supplemental hazard and assessment programs known as Integrity Management Programs (IMPs). IMPs have been implemented for areas designated as "high consequence areas" (HCAs) in accordance with federal regulations. Specific information about companies' programs may be found on their company web sites or by contacting them directly.

#### How You Can Help Keep Pipelines Safe

While accidents pertaining to pipeline facilities are rare, awareness of the location of the pipeline, the potential hazards, and what to do if a leak occurs can help minimize the number of accidents. A leading cause of pipeline incidents is third-party excavation damage. Pipeline companies are responsible for the safety and security of their respective pipelines. To help maintain the integrity of pipelines and their right-of-way, it is essential that pipeline and facility neighbors protect against unauthorized excavations or other destructive activities. You can help by:

- Being aware of any unusual or suspicious activities or unauthorized excavations taking place within or near the pipeline right-of-way or pipeline facility.
  - Develop contacts and relationships with pipeline company representatives, i.e. participate in mock drill exercises with your local pipeline company.
  - Share intelligence regarding targeting of national infrastructure, and specific threats or actual attacks against pipeline companies.

- Assist with security steps for pipeline facilities during heightened national threat levels, i.e., increased surveillance near facilities.
- Monitor criminal activity at the local level that could impact pipeline companies, and anti-government/ pipeline groups and other groups seeking to disrupt pipeline company activities.
- Keeping the enclosed fact sheets for future reference.
- Attending an emergency response training program in your area.
- Familiarizing yourself and your agency with the Pipelines and Informed Planning Alliance (PIPA) best practices regarding land use planning near transmission pipelines.
- Completing and returning the enclosed postage-paid survey.
- Report to the pipeline company localized flooding, ice dams, debris dams, and extensive bank erosion that may affect the integrity of pipeline crossings.

### National Pipeline Mapping System (NPMS)

The National Pipeline Mapping System (NPMS) is a geographic information system created by the U.S. Department of Transportation (DOT), Pipeline and Hazardous Materials Safety Administration (PHMSA), Office of Pipeline Safety (OPS) in cooperation with other federal and state governmental agencies and the pipeline industry to provide information about companies and their pipelines. The NPMS web site is searchable by ZIP Code or by county and state, and can display a printable county map.

Within the NPMS, PHMSA has developed the Pipeline Integrity Management Mapping Application (PIMMA) for use by pipeline companies and federal, state, and

local government officials only. The application contains sensitive pipeline infrastructure information that can be viewed via internet browsers. Access to PIMMA is limited to federal, pipeline companies. PIMMA access cannot be given to any person who is not a direct employee of a government agency.

For a list of companies with pipelines in your area and their contact information, or to apply for PIMMA access, go to npms.phmsa.dot.gov. Companies that operate production facilities, gas/liquid gathering piping, and distribution piping are not represented by NPMS nor are they required to be.

#### Training Center

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Supplemental training available for agencies and personnel that are unable to attend:

- Train as your schedule allows
- Download resources including pipeline operator specific information
  - Sponsoring pipeline operator contact information
  - Product(s) transported

Submit Agency Capabilities Survey

Receive Certificate of Completion

Visit <a href="https://trainingcenter.pdigm.com/">https://trainingcenter.pdigm.com/</a> to register for training



#### Pipeline Damage Reporting Law / Websites

#### **PIPELINE DAMAGE REPORTING LAW AS OF 2007**

#### **H.R. 2958 Emergency Alert Requirements**

Any person, including a government employee or contractor, who while engaged in the demolition, excavation, tunneling, or construction in the vicinity of a pipeline facility;

- **A.** Becomes aware of damage to the pipeline facility that may endanger life or cause serious bodily harm or damage to property; or
- **B.** Damages the pipeline facility in a manner that may endanger life or cause serious bodily harm or damage to property, shall promptly report the damage to the operator of the facility and to other appropriate authorities.

#### Websites:

Association of Public-Safety Communications Officials - International (APCO) www.apcointl.org/

Common Ground Alliance www.commongroundalliance.com

Federal Emergency Management Agency www.fema.gov

Federal Office of Pipeline Safety www.phmsa.dot.gov

**Government Emergency Telecommunications**www.dhs.gov/government-emergency-telecommunications-service-gets

Infrastructure Protection – NIPC www.dhs.gov/national-infrastructure-protection-plan

National Emergency Number Association www.nena.org/?

National Fire Protection Association (NFPA) www.nfpa.org

National Pipeline Mapping System https://www.npms.phmsa.dot.gov

National Response Center www.nrc.uscg.mil or 800-424-8802

Paradigm Liaison Services, LLC www.pdigm.com

United States Environmental Protection Agency (EPA)

www.epa.gov/cameo

Wireless Information System for Emergency Responders (WISER) www.wiser.nlm.nih.gov

FOR MORE INFORMATION ON THE NASFM PIPELINE EMERGENCIES PROGRAM www.pipelineemergencies.com

FOR EMERGENCY RESPONSE INFORMATION, REFER TO DOT GUIDEBOOK. FOR COPIES: (202) 366-4900

www.phmsa.dot.gov/hazmat/erg/emergency-response-guidebook-erg

#### About Paradigm

Paradigm is public awareness. We provide public awareness and damage prevention compliance services to assist with the regulatory requirements of 49 CFR 192 and 195, as well as API RP 1162. Since 2001, the oil and gas industry has worked with Paradigm to fulfill public education and community awareness requirements.

Our history of implementing public awareness programs and compliance services pre-dates API RP 1162. Most of the pipeline industry's large, mid-sized and small operators, as well as many local distribution companies utilize Paradigm's compliance services.

In serving our clients, Paradigm performs full-scope compliance programs from audience identification through effectiveness measurement. In addition, we offer consulting services for plan evaluation and continuous improvement. At the completion of each compliance program, we provide structured documentation which precisely records all elements of the program's implementation to assist with audits.

Paradigm leads the way in industry service. Pipeline operators and local distribution companies trust in Paradigm to implement their public awareness and damage prevention programs. Each year we:

- Distribute 25 million pipeline safety communications
- · Compile and analyze roughly 250,000 stakeholder response surveys
- · Facilitate over 1,200 liaison programs
- Implement approximately 1,000 public awareness compliance programs
- Provide audit support and assistance with over 50 public awareness audits

Contact Paradigm for more information regarding custom public awareness solutions.

#### Contact us:

Paradigm Liaison Services, LLC PO Box 9123 Wichita, KS 67277 (877) 477-1162 Fax: (888) 417-0818

www.pdigm.com







Presenter/Contact Information:	Key lake-Aways:
	$\checkmark$
Comments to Remember	
Questions to Ask	
New Concepts to Explore	

Additional Notes

Additional Notes



## Calling 811 is the most important step!

One easy call gets your utility lines marked and helps protect you from injury and expense. Whether you are planning to do it yourself or hire a professional, smart digging means calling 811 before each job.

Visit call811.com for more information

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Advance Notice: 2 business days  Marks Valid: 30 days  Law Link: https://www.montana811.org/resources/montana-dig-law/	N	Υ	Υ	Υ	Υ	Υ	Υ	N	N	N	N	Υ	N	N	N	N	N	Υ	Υ	Υ	N	N	18"







**Download** the Pipeline Awareness Viewer<sup>™</sup> (PAV) app to learn about pipelines, including:



Apply for PIMMA access



Visit the API training center website



Register for a pipeline safety meeting near you



Download the NENA call intake checklist



Download the PHMSA Emergency Response Guidebook



View a video about the pipeline industry

#### **How to use PAV:**

- · Launch the app on your device.
- · Review the brief instructions.
- Tap the SCAN button and aim your camera at the brochure cover.\*
- When the buttons appear, tap the lock icon 
   to view the available content.
- Tap the buttons to view important pipeline safety information.

\*For best results, enable Wi-Fi on your device prior to using the PAV app.



